

#### Cabazon Water District 14618 Broadway Street • P.O. Box 297 Cabazon, California 92230

#### FINANCE & AUDIT COMMITTEE MEETING

#### **AGENDA**

#### Meeting Location:

Cabazon Water District Office 14618 Broadway Street Cabazon, California 92230

#### **Meeting Date:**

Monday, December 17, 2018 - 5:00 PM

CALL TO ORDER, PLEDGE OF ALLEGIANCE, **ROLL CALL** FINANCE & AUDIT COMMITTEE

Discussion:

Finance & Audit Committee Report

- **Balance Sheet**
- Profit and Loss Budget Comparison
- 2. Finance & Audit Committee District Payables Review and Approval/Signing

#### PUBLIC COMMENT

Any person may address the Board of Directors at this time on any matter within the subject matter jurisdiction of the Cabazon Water District; however, any matter that requires action will be referred to staff for investigation and reported at a subsequent Board of Directors meeting. The Board of Directors is prohibited by law from discussing or taking immediate action on items during this public comment period. To comment on specific agenda items, please advise the Board secretary prior to the meeting. Each public comment will be limited to three (3) minutes. Individuals may not give their time away to another spokesperson. After two (2) minutes, the speaker will be notified that he/she has one (1) minute remaining. AB 1234 ORAL REPORTS (Gov. Code Sec. 53232.3(d))

#### ADJOURNMENT

#### **ADA Compliance Issues**

In compliance with the Americans with Disabilities Act & Government Code Section 54954.2, if special assistance is needed to participate in a Board meeting, please contact the Clerk of the Board at (951) 849-4442. Notification of at least 48 hours prior to meeting time will assist staff in assuring that reasonable arrangements can be made to provide accessibility at the meeting.



#### **Cabazon Water District**

14618 Broadway Street • P.O. Box 297 Cabazon, California 92230

#### **REGULAR BOARD MEETING**

#### **AGENDA**

#### **Meeting Location:**

Cabazon Water District Office 14618 Broadway Street Cabazon, California 92230

#### **Meeting Date:**

December 17, 2018 - 6:00 PM

**CALL TO ORDER** PLEDGE OF ALLEGIANCE REMEMBRANCE OF OUR SERVICE MEN AND WOMEN **ROLL CALL CONSENT CALENDAR** 

All matters in this category are considered to be consistent with the Board/District goals, District Policies and Regulations adopted and/or approved by the Board of Directors, and will be enacted in one motion. There will be no separate discussion of these items. If discussion is required, items may be removed from the consent calendar and will be considered separately.

- 1. Approval of:
  - a. Finance and Audit Committee Meeting Minutes and Warrants approved by the committee November 20, 2018
  - b. Regular Board Meeting Minutes and Warrants of November 20, 2018
- 2. Warrants None
- 3. Awards of Contracts None

#### **UPDATES**

1. Update:

San Gorgonio Pass Regional Water Alliance Update

(by Director Israel)

2. Update:

**Manager's Operations Report** (by General Manager Louie)

#### **NEW BUSINESS**

1. Discussion:

CalMutuals - Adan Ortega, Executive Director is forming the Community Water System Alliance (CWSA) - Prevent "Smaller & Poorer" to be unnecessarily taxed by the State and form a "mutual aid well-functioning water systems and those that may be at the brink of failing."

#### **OLD BUSINESS**

1. Discussion:

Sustainable Groundwater Management Act (SGMA) Update

(by General Manager Louie)

2. Discussion/Action: Customer Concern: Diaz, Maumee Lane, Acct No. 488692D - Staff Report of

field investigation of high usage versus water meter accuracy

#### PUBLIC COMMENTS

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#### **GENERAL MANAGER/BOARD COMMENTS**

#### 1. Future Agenda Items

The Board Chair or the majority of the Board may direct staff to investigate and report back to an individual(s) and the Board on matters suggested or direct the General Manager/Board Secretary to place the matter on a future Board meeting.

- Suggested agenda items from the Public.
- · Suggested agenda items from Management.
- Suggested agenda items from Board Members.

#### 2. Management Comments

Staff members may speak on items of information not requiring comment or discussion to the Board and public. Topics which may be included on a future meeting agenda may be presented but cannot be discussed. (3 minutes)

#### 3. Board Member Comments

Board members may speak on items of information not requiring comment or discussion to the Board and public. (3 minutes)

#### **MISCELLANEOUS**

#### December 17, 2018 Regular Board Meeting Agenda

- 1. Future Board Items/Next Board Meeting Date(s)
  - a. Finance & Audit Workshop Tuesday January 15, 2019, 5:00 pm
  - b. Regular Board Meeting Tuesday January 15, 2019, 6:00 pm
  - c. Personnel Committee None
  - d. San Gorgonio Pass Regional Water Alliance Alliance Meeting Wednesday January 23, 2019

#### **ADJOURNMENT**

#### ADA Compliance Issues

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#### **Cabazon Water District** 14618 Broadway Street • P.O. Box 297 Cabazon, California 92230

#### FINANCE & AUDIT COMMITTEE MEETING

#### **MINUTES**

**Meeting Location:** Cabazon Water District Office

14618 Broadway Street Cabazon, California 92230

**Meeting Date:** Tuesday, November 20, 2018 - 5:00 PM

CALL TO ORDER, PLEDGE OF ALLEGIANCE, **ROLL CALL** 

**Director Wargo - Present Director Israel - Present** 

Calvin Louie (General Manager) - Absent Juliana Salcido, Board Secretary - Present Cindy Byerrum, Financial Consultant - Absent

\*Note: This meeting was recorded by the District - Yes

#### **FINANCE & AUDIT COMMITTEE**

1. Discussion:

Finance & Audit Committee Report

- **Balance Sheet**
- Profit and Loss Budget Comparison

#### **Balance Sheet**

The District's combined Cash with Chase and LAIF balance was \$770,712 at month end. The District's total liabilities were approximately \$1.121 million at month end

#### Profit and Loss

- Line 43 Generator Service Contract: YTD is over budget due to higher than expected maintenance costs for the Apache Generator.
- Line 62 Supplies & Equipment: YTD is at 80% due to bulk purchase of envelopes from Continental Utility Solutions.
- Line 63 Copier & Supplies: YTD is at 80% due to bulk purchase of billing statements from Continental Utility Solutions.
- Line 109 Main Street Improvements: YTD expenditures include invoices from Warren Duncan Contracting relating to demolition for the Main Street Project.
- Line 110 Meter Replacements & Other Capital: YTD purchases include (30) 5/8" meters & a \$3.3K invoice from Krieger & Stewart for work relating to the Super Map.
- Line 112 Vehicle Upgrades: YTD purchases include multiple invoices from WCLS for LED light installations on several vehicles.

As of October 31<sup>th</sup>, the fiscal year-to-date net loss is \$(35,871).

2. Finance & Audit Committee District Payables Review and Approval/Signing

#### PUBLIC COMMENT

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#### ADJOURNMENT

No motion was made, but no objections or concerns were announced.

Meeting adjourned at 17:09 hr. on Tuesday, November 20, 2018

Robert Lynk, Board Chair **Board of Directors** Cabazon Water District

Juliana Salcido, Secretary **Board of Directors** Cabazon Water District

**ADA Compliance Issues** 

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#### **Cabazon Water District**

14618 Broadway Street • P.O. Box 297 Cabazon, California 92230

#### **REGULAR BOARD MEETING**

#### **MINUTES**

#### Meeting Location:

Cabazon Water District Office 14618 Broadway Street Cabazon, California 92230

#### **Meeting Date:**

November 20, 2018 - 6:00 PM

**CALL TO ORDER** PLEDGE OF ALLEGIANCE REMEMBRANCE OF OUR SERVICE MEN AND WOMEN **ROLL CALL** 

**Director Martin Sanderson - Present Director Maxine Israel - Present** Director Sarah Wargo - Present Director Alan Davis - Present **Director Robert Lynk - Absent** 

Calvin Louie, General Manager - Present Juliana Salcido, Board Secretary - Present Cindy Byerrum, Financial Consultant - Absent Steve Anderson, Best Best & Krieger Law Firm - Absent Joseph Ortiz, Best Best & Krieger Law Firm - Absent

Note: This meeting was recorded by the District - Yes

#### CONSENT CALENDAR

All matters in this category are considered to be consistent with the Board/District goals, District Policies and Regulations adopted and/or approved by the Board of Directors, and will be enacted in one motion. There will be no separate discussion of these items. If discussion is required, items may be removed from the consent calendar and will be considered separately.

- 1. Approval of:
  - a. Finance and Audit Committee Meeting Minutes and warrants approved by the committee October
  - Regular Board Meeting Minutes and warrants of October 16, 2018
  - c. Special Board Meeting Minutes of October 29,2018

Motion to approve consent calendar item(s) (a.) Finance and Audit Committee Meeting Minutes and warrants approved by the committee of October 16, 2018 (b.) Regular Board Meeting Minutes and warrants of October 16, 2018. (c) Special Board Meeting Minutes of October 29, 2018 made by Director Israel and 2<sup>nd</sup> by Director Wargo.

**Director Sanderson - Aye** Director Israel - Aye Director Wargo - Aye Director Davis - Aye Director Lynk - Absent

- 2. Warrants None
- 3. Awards of Contracts None

#### **UPDATES**

1. Update:

San Gorgonio Pass Regional Water Alliance Update (by Director Israel)

- Next meeting is not until Wednesday January 23rd, 2019
- 2. Update:

Manager's Operations Report (by General Manager Louie)

Calvin provided brief updates on the following items: Well 5 Rehabilitation, Pecan Street Revised Survey from the County of Riverside, Morongo Band of Mission Proposal, Safe Route to School Improvement Grant from County of Riverside.

#### **NEW BUSINESS**

- Discussion/Action: Customer Concern: Diaz, Maumee Lane, Acct No. 488692D
  - The customer's concern was regarding her water bill being high for the past 10 years. Her bill used to be \$80-\$100 but now is always \$200-350.
  - She addressed the board for help because she cannot afford the high cost water bills. She suggested Reimbursements to help pay for the bills, and for an answer as to why her water bills have been stating high usage.

Motion to Table any action until next month's meeting. Also for Diaz to not be charged for any penalties during this period of time until the Field Crew inspects her meter with Diaz present on 11/21/18 at 10:00-11:00 AM made by Director Sanderson and 2nd by Director Wargo.

Director Sanderson - Aye Director Israel - Aye Director Wargo - Aye **Director Davis - Aye** Director Lynk - Absent

#### OLD BUSINESS

1. Discussion:

Interconnection between Morongo Tribal reservoir and Tank #2 and Providing or allowing electric power (Edison) to their production well and reservoir control panel

Motion to table this until next month's meeting, and have this on the agenda as a closed session item made by Director Israel and 2<sup>nd</sup> by Director Sanderson.

Director Sanderson - Aye Director Israel - Aye Director Wargo - Aye Director Davis - Aye Director Lynk - Absent

2. Discussion/Action:

**OSHA Certified Training for District Field Crew and Staff** 

- Calvin informed the board that management did not hear back from any other vendors that they reached out too.
- Calvin suggested to move forward with Lancaster Safety Consulting Inc. (LSCI)

Motion to approve OSHA Certified Training through LSCI with maximum of \$10,000 made by Director Israel and 2<sup>nd</sup> by Director Sanderson.

**Director Sanderson - Aye** Director Israel - Aye Director Wargo - Aye **Director Davis - Aye** Director Lynk - Absent

3. Discussion:

Sustainable Groundwater Management Act (SGMA) Update (by General Manager Louie)

#### **PUBLIC COMMENTS**

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\*No Public Comment

#### GENERAL MANAGER/BOARD COMMENTS

#### 1. Future Agenda Items

The Board Chair or the majority of the Board may direct staff to investigate and report back to an individual(s) and the Board on matters suggested or direct the General Manager/Board Secretary to place the matter on a future Board meeting.

- Suggested agenda items from the Public.
- Suggested agenda items from Management.
- Suggested agenda items from Board Members.
  - > Director Wargo stated that she may not be at next month's meeting if the school pageant coincides with the meeting.
  - > The board all agreed to take a break before deciding if they will need to reconvene to change the Board Meeting Date or Time for next month.
    - \*A quick recess was taken at 18:50 hr. and the meeting resumed at 18:57 hr.

#### **Management Comments** 2.

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#### 3. Board Member Comments

Board members may speak on items of information not requiring comment or discussion to the Board and public. (3 minutes)

Motion to authorize the General Manger, Calvin Louie to change next month's meeting date or time according to the School Holiday Pageant made by Director Israel and 2nd by Director Sanderson.

**Director Sanderson - Ave** Director Israel - Aye Director Wargo - Aye Director Davis - Ave Director Lynk - Absent

#### **MISCELLANEOUS**

- 1. Future Board Items/Next Board Meeting Date(s)
  - a. Finance & Audit Workshop Tuesday December 18, 2018, 5:00 pm \*Tentative
  - b. Regular Board Meeting Tuesday December 18, 2018, 6:00 pm \*Tentative
  - c. Personnel Committee None
  - d. San Gorgonio Pass Regional Water Alliance Alliance Meeting January 23, 2019

#### **ADJOURNMENT**

\*Note: No motion or roll call vote was made, but there was no objections voiced by either the Board or Public.

Meeting adjourned at 19:03 hr. on November 20, 2018.

Robert Lynk, Board Chair **Board of Directors** Cabazon Water District

Juliana Salcido, Secretary **Board of Directors Cabazon Water District** 

#### ADA Compliance Issues

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# Cabazon Water District

# Profit & Loss

November 2018

		Nov-18	Current YTD	Budget	YTD (42%)
1 I	REVENUES				
2	OPERATING INCOME				
3	Base Rate - Water Bills	68,861	343,584	811,800	42%
4	Commodity Sales	23,413	166,413	327,500	51%
5	DHPO Contract	16,321	102,655	225,900	45%
6	Fire Sales - Water Bills	226	1,128	2,500	45%
7	Fire Flow Income	4 500	20.224	400	0%
8	Penalty Fees - Water Bills	4,589 125	20,334 725	48,300 1,800	42% 40%
9	New Account Fees - Water Bills	123	. 123	400	0%
10	Incident Fee - Water Bills	90	270	600	45%
11	Returned Check Fees Basic Facilities Fee	90	270	64,900	0%
12 13	Stand By Fees - Tax Revenue	_	15,486	113,600	14%
	·	110.604			
14	TOTAL OPERATING INCOME	113,624	650,596	1,597,700	41%
15	NON-OPERATING INCOME				
16	Property Taxes	-	1,145	60,900	2%
17	Cell Tower Lease Income	2,046	10,231	22,100	46%
18	Misc. Non-Operating Income	-	<del>-</del>	•	0%
19	Interest Income	538	5,661	11,200	51%
20	TOTAL NON-OPERATING INCOME	2,584	17,037	94,200	18%
21 🛚	TOTAL REVENUES	116,208	667,633	1,691,900	39%
	EXPENSES				
23	PAYROLL				
24	Directors Fees	1,300	7,100	20,000	36%
25	Management & Customer Service		22.661	£1.700	4.407
26	Customer Accounts	4,445	22,661	51,700	44%
27	Business Admin Manager	4,920	31,871	66,800	48% 0%
28	Office Assistant	2,962 6,662	9,692 36,595	84,100	44%
29	General Manager				
30	Total Management & Customer Service	18,990	100,819	202,600	50%
31	Field Workers	11,983	62,790	146,300	43%
32	Employee Benefits Expense			0.000	1mo (
33	Workers Comp.	1,013	4,177	8,800	47%
34	Employee Health Care	8,311	38,926	86,800	45%
35	Pension	4,182	23,188	67,800	34%
36	Total Employee Benefits Expense	13,506	66,291	163,400	41%
37	Payroll Taxes	2,559	14,756	29,300	50%
38	TOTAL PAYROLL	48,338	251,755	561,600	45%
39	OPERATIONAL EXPENSES				
40	Facilities, Wells, T&D				
41	Lab Fees	749	4,152	8,500	49%
42	Site Landscaping & Maintenance	-	180	700	26%
43	Meters	~	300	4,600	7%

### Cabazon Water District Profit & Loss

November 2018

		Nov-18	Current YTD	Budget	YTD (42%)
44	Generator Service Contractor	-	1,525	1,300	117%
45	Utilities - Wells	9,544	48,507	126,100	38%
46	SCADA	-	137	300	46%
47	Line R&M Contractor	_	-	12,500	0%
48	Line R&M Materials	6,049	13,978	60,000	23%
49	Well Maintenance	1,035	5,458	36,200	15%
50	Security	953	8,562	18,400	47%
51	Engineering Services	2,862	19,542	48,600	40%
52	Chlorinators	-	_	100	0%
53	Facilities, Wells, T&D - Other	-	5,012	10,000	50%
54	Total Facilities, Wells, T&D	21,192	107,352	327,300	33%
55	Utilities - Office				
56	Electricity	1,116	8,560	15,900	54%
57	Gas	63	170	710	24%
58	Telephone	799	3,948	9,500	42%
59	Trash Pickup & Office Cleaning	364	1,849	4,400	42%
60	Total Utilities - Office	2,341	14,527	30,510	48%
61	Office Expenses				
62	Water Billing System	177	886	2,100	42%
63	Supplies & Equipment	82	7,845	9,700	81%
64	Copier and Supplies	237	5,063	6,000	
65	Dues & Subscriptions	-	-	1,700	0%
66	Postage	691	2,746	7,700	36%
67	Printing & Publications		509	6,100	8%
68	Leases & Rents	82	165	300	55%
69	Computer Services	2,697	10,754	36,800	29%
70	Office Radio	-	-	500	0%
71	Office Storage	500	2,500	6,200	
72	Air Conditioning Servicing	398	1,990	4,600	43%
73	Fire Alarm System Servicing	52	260	700	
74	Office Expenses - Other	225	546	1,300	42%
75	Total Office Expenses	5,141	33,264	83,700	40%
76	Support Services				
77	Temporary Labor	-	-	10,000	
78	Financial Audit	-	7,855	22,100	
79	Accounting	2,677	18,709	36,000	
80	Legal Services	4,615	31,759	53,600	
81	Bank Service Charges	65	371	700	
82	Payroll Service	295	1,781	4,100	
83	Website Support	. 75	375	1,700	
84	General Liability Insurance	1,946	9,257	21,000	44%
85	Total Support Services	9,673	70,107	149,200	
86	Training/Travel	484	2,175	41,000	5%

### Cabazon Water District Profit & Loss

November 2018

		Nov-18	Current YTD	Budget	YTD (42%)
87	Other Fees/SWRCB	350	3,705	6,200	60%
88	Service Tools & Equipment				
89	Shop Supplies and Small Tools	143	2,540	21,100	12%
90	Vehicle Fuel	2,617	5,969	12,800	47%
91	Employee Uniforms	419	777	1,500	52%
92	Safety	-	<u>.</u>	500	0%
93	Tractor Expenses	-	1,856	1,000	186%
94	Equipment Rental	-	-	2,100	0%
95	Service Trucks - R&M	-	3,134	13,900	23%
96	Water Ops Phone & Internet	88	440	900	49%
97	Total Service Tools & Equipment	3,267	15,788	53,800	29%
98	NON-OPERATING EXPENSES				
99	Grant & Loan Processing Fee	-	1,325	1,600	83%
100	DWR Interest Expense	-	4,978	10,300	48%
101	DHPO Interest Expense	-	5,162	9,800	53%
102	Bad Debt Expense	-	-	1,200	0%
103	Miscellaneous	-	<u></u>	1,600	0%
104	Prior Year Income / Expense	-	-	-	0%
105	Depreciation Expense	-	-	266,300	0%
106	TOTAL NON-OPERATING EXPENSES	-	11,465	290,800	4%
107	TOTAL EXPENSES	90,786	510,139	1,544,110	33%
108	TOTAL INCOME BEFORE CAPITAL & GSA	25,422	157,494	147,790	107%
109	DHPO Capacity Credit CAPITAL PROJECTS	(1,750)	(8,750)	(21,000)	42%
110	Main Street Improvements (Icehouse Imp.)	-	(29,280)	(60,000)	49%
111	Meter Replacements & Other Capital	(4,121)	(9,048)	(22,000)	41%
112	New Vehicle Purchase	-	-	_	0%
113	Vehicle Upgrades	-	(8,419)	-	0%
114	TOTAL CAPITAL PROJECTS	(4,121)	(46,748)	(82,000)	57%
115	DEBT - PRINCIPAL				
116	Debt Service Principal - DWR	-	(19,367)	(38,400)	
117	Debt Service Principal - DHPO (Zion)	-	(39,435)	(78,900)	50%
118	TOTAL DEBT - PRINCIPAL	-	(58,802)	(117,300)	50%
119	SGMA / GSA	(2,298)	(8,632)	(60,000)	14%
120	NET INCOME / (LOSS)	17,254	34,562	(132,510)	

No assurance is provided on these financial statements.

The financial statements do not include a statement of cash flows.

Substantially all disclosures required by accounting principles generally accepted in the United States are not included.

### Cabazon Water District Balance Sheet

November 30, 2018

		Nov 30, 18
1 A	SSETS	
2	Current Assets	
3	Checking/Savings	
4	General Bank Account-Chase	169,890.06
5	Payroll Bank Account-Chase	66,365.25
6	Trust Account-Chase (Cust. Deposits)	16,833.85
7	Local Petty Cash	100.00
8	Total Checking/Savings	253,189.16
9	Accounts Receivable	219,772.71
10	LAIF	561,847.38
11	Bank of NY Trustee Accounts	57,263.50
12	Prepaid Expenses	12,832.78
13	Inventory Total	93,672.29
14	Total Other Current Assets	945,388.66
15	Total Current Assets	1,202,336.71
16	Fixed Assets	
17	Construction in Process	
18	CIP Cabazon Outlets Expansion	9,692.35
19	CIP Super Map	19,014.54
20	CIP 50100 Main St. Property	85,459.67
21	Total Construction in Process	114,166.56
22	Tools and Equipment	123,318.86
23	Source of Supply	1,552,225.75
24	Transmission & Distribution	10,216,143.09
25	Buildings & Structures	12,280.54
26	Water Treatment	8,800.00
27	Office Furniture and Equipment	71,807.74
28	Intangible Plant	11,032.00
29	Vehicles	106,308.86
30	Land	689,548.38
31	Accumulated Depreciation	-5,352,138.26
32	Total Fixed Assets  OTAL ASSETS	7,553,493.52
		8,755,830.23
	IABILITIES & EQUITY  Liabilities	
35 36	Current Liabilities	
37	Accounts Payable	14,674.45
38	Other Current Liabilities	14,074.43
39	Misc Short Term Liability	
40	Customer Deposits	
41	Customer Deposits - Co 1	5,950.00
41	Customer Deposits - Co 2	5,134.21
43	Total Customer Deposits	11,084.21
43	Accrued Vacation Pay	10,050.64
45	DWR-HS Payable - Current	38,424.74
45	2 WK HO I dydolo - Carroll	JU,T&T.17

### Cabazon Water District Balance Sheet

November 30, 2018

		Nov 30, 18
46	Current Portion Zion's Bank Ln	78,870.46
47	Accrued Payroll	7,565.16
48	Accrued Payroll Taxes	553.24
49	Accrued Interest	5,224.99
50	Accrued Expenses	6,418.60
51	<b>Employee Deductions</b>	988.75
52	Total Other Current Liabilities	159,180.79
53	Total Current Liabilities	173,855.24
54	Long Term Liabilities	
55	DWR-H Loan Payable (Payoff '26)	318,499.96
56	Zion's Bank Long Term (2023)	335,744.96
57	RCEDA Loan Payable	300,000.35
58	Total Long Term Liabilities	954,245.27
59	Total Liabilities	1,128,100.51
60	Total Equity	7,627,729.72
61 <b>T</b> (	DTAL LIABILITIES & EQUITY	8,755,830.23



# **Attempt Theft of Fire Hydrant** 12/12/2018





Cabazon Water District 14618 Broadway Street P.O. Box 297 Cabazon, California 92230 Bus. (951) 849-4442

Fax (951) 849 2519





- a. Water was being discharged to the south. There is a barbed wired fence approximately 3 feet or less. The distance is not enough to fit a vehicle between the fence and fire hydrant without causing damage to both.
- b. This coupled with the absence of tire track and the fact the fire hydrant had no outside evidence of impact.
- c. Wolny discovered one bolt was missing on the base of the fire hydrant and all the rest were lose, not torqued down.
- d. Morgan detected the below ground gate valve was already shut-down. The discharging water from the base of the fire hydrant as from the residual pressure between the gate valve and the base of the fire hydrant as it was in Morgan's opinion the gate valve wasn't seated properly allowing water to still flow.
- e. Morgan and Wolny observed foot prints around the hydrant. It appear to be recent. This is based on the fact Cabazon is windy a majority of the time. Blowing sand and dirt generally lightens the imprint and eventually erases it.
- f. Morgan also found a functional magnetic slim bar folding rechargeable LED handheld light near the fire hydrant.

### TWENTYNINE PALMS WATER DISTRICT

72401 HATCH ROAD, TWENTYNINE PALMS, CA 92277-2935 760.367.7546 PHONE 760.367.6612 FAX

TO:

**BOARD OF DIRECTORS** 

DATE:

**DECEMBER 19, 2018** 

FROM:

RAY KOLISZ, GENERAL MANAGER

SUBJECT:

DISCUSSION OF COMMUNITY WATER SYSTEM ALLIANCE FORMATION AND APPROVAL TO CONTRIBUTE FUNDING

### BACKGROUND AND DISCUSSION

As previously reported as part of the SMART initiative, we have been working to form an alliance of community water systems to give voice to elected officials who represent disadvantaged communities as is the case with Twentynine Palms Water District (TPWD). This is particularly important given that proposals to tax water at the meter have already surfaced for re-consideration by the legislature during 2019. We are also expecting the State Water Board to release draft economic feasibility guidelines that will impact the standard for Chromium 6 and other constituents.

On November 30, 2018, TPWD helped to organize and lead a gathering of 22 general managers and board members representing 14 water agencies stretching from Watsonville to the high desert and the Inland Empire to "jump-start" the Community Water System Alliance (CWSA). The California Association of Mutual Water Companies ("CalMutuals") is willing to act as fiscal sponsor. This avoids having to start a new water association. CalMutuals will manage accounting and the advocacy coordination on behalf of the group.

Among several needs, CWSA will use the funds to develop briefing materials reflecting the needs of disadvantaged communities, such as TPWD, that are successfully fending for ourselves. The funds will also be used to help poorer water districts send their representatives to public hearings in Sacramento and around the state. The original draft budget estimated costs at \$60,000 for one year, which those assembled on November 30<sup>th</sup> thought was too modest given the level of interest and need to have participation at the hearings and meetings ahead especially in Sacramento.

The group has so far agreed that residents of well-functioning disadvantaged communities should not be taxed to benefit chronically failing water systems in other parts of the state. We have agreed to work to find alternative funding sources that will also be available to agencies such as TPWD. The group has also agreed to look at other forms of mutual aid between well-functioning water systems and those that may be at the brink of failing.

#### **RECOMMENDATION**

Agencies that sponsor the initiative at \$10,000 or more will be part of a policy council that will guide the CWSA. TPWD has been urging others to support the effort, and it is thus my recommendation that TPWD agree to engage at the \$10,000 level. Upon approval from the Board the CWSA will draft a Memorandum of Understanding (MOU) to be presented to the Board for consideration.



# **MEMORANDUM**

DATE:

December 13, 2018

TO:

Board of Directors

FROM:

C. Louie – General Manager

SUBJ:

Diaz, Zaida – 48869 Maumee Ln., Cabazon, CA – Water Account #1-48869ZD

cc:

Koumparis Salcido

Morgan

#### **SUMMARY**

On 11/14/2018, Koumparis issued Work Order #12534 (WO) to Water Technician II (Wolny) to conduct a field investigation to determine if there was any "odd" usage or visible signs of a leak.

On 11/20/2018, Diaz petition the Board disputing her high usage and denied any leaks on her side of the water meter and alleged the water meter is reading inaccurately.

On 11/21/2018, Morgan and I (Louie) conducted another field investigation to determine if there was a leak or was it a faulty water meter.

It should be noted that a **new water meter was installed** on 07/23/2018 (WO #12164 – Water Meter Serial Number 232146 with a "0" (zero) reading. The old water meter's serial number was 113665 with a closing reading of 367500).

#### STATEMENT OF FACTS

Morgan and I (Louie) arrived at Diaz's residence on Maumee Ln. and with both Mr. & Mrs. Diaz present, they provided us (Morgan and Louie) verbal assurance that all household appliances requiring water was shut-off.

We observed water meter #232146 triangle and the needle not spinning. I (Louie) offered to remove water meter #232146, transport it to a State certified "weights & balance" testing facility with the stipulation, if the water meter test result are within the State's pre-determined tolerances (PASS), then the water customer would have to reimburse the water district for all cost pertaining to testing the water meter. The Diaz's declined.

Cabazon Water District 14618 Broadway Street P.O. Box 297 Cabazon, California 92230

Bus. (951) 849-4442

Fax (951) 849 2519

This is in accordance to the Cabazon Water District's Rules & Regulations Governing Water Service:

#### **Article 8 METERS**

#### 8.3 METER TESTS

If an owner desires to have the meter serving the owner's premises tested, he or she shall first deposit a fee with the District. Fees for testing meters shall be determined by the Board of Directors from time to time. The owner may be present when the meter is tested. The meter will be tested at an independent testing facility. The owner must deposit with the District an amount of cash adequate to cover the estimated costs of removal and replacement, handling, and testing of the meter. The District's estimate of such charges shall be final. Should the meter register more than three percent fast, the deposit will be refunded, but should the meter register less than three percent fast, the deposit will be retained by the District.

#### Diaz Credit History with the District

Since 2014 at the Maumee Ln. location, Diaz has been either or both **Yellow and Red Tagged**, with interest and penalties assessed to her water account nearly each month.

Since 2015 at the Maxine Avenue location, Diaz has been either or both Yellow and Red Tagged, with interest and penalties assessed to her water account nearly each month. This water account as an outstanding balance of \$770.37.

#### RECOMMENDATION

Based on the above facts, Management is recommending:

- 1. Water meter #232146 be tested in the manner prescribed in Article 8.3 Meter Tests;
- 2. If the Diaz decline to adhere to the rules set forth in Article 8.3, the water customer should be required to render payment in full to the District.

Management have formulated the opinion that the excessive water usage is the water customer's responsibility based on mine (Louie) and Morgan's observation of the water meter not spinning, coupled with the verbal claim made by Mr. & Mrs. Diaz that all water operating household appliances were turned off.

Cabazon Water District 14618 Broadway Street P.O. Box 297 Cabazon, California 92230

Bus. (951) 849-4442

Fax (951) 849 2519

stomer Information

Account No: 1-48869ZD ZAIDA DIAZ P.O. BOX 799

CABAZON, CA 92230-

**Location Information** 

Location No: 1-519131008 48-869 MAUMEE

CADALON,	CA 72230-					Transaction	
Date	Type	Read Date	Reading	Usage	Prior Balance	Amount	Balance
10/18/2018	Payment				432.39	-132.00	300.39
10/22/2018	Penalty				300.39	29.04	329.43
10/22/2018	Interest				329.43	4.36	333.79
10/31/2018	Charge	10/11/2018	11400	3300	333.79	172.27	506.06
11/14/2018	Misc - TAG				506.06	10.00	516.06
11/29/2018	Charge	11/08/2018	13000	1600	516.06	97.13	613.19

stomer Information

Account No: 1-48869ZD

ZAIDA DIAZ P.O. BOX 799 **Location Information** 

Location No: 1-519131008 48-869 MAUMEE

CABAZON, CA 92230-

CABAZON, (	Туре	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/11/2018	Misc - TAG				230.76	10.00	240.76
01/16/2018	Payment				240.76	-171.52	69.24
01/22/2018	Penalty				69.24	5.92	75.16
01/22/2018	Interest		•		75.16	0.89	76.05
01/31/2018	Charge	01/10/2018	351900	1900	76.05	110.39	186.44
02/14/2018	Misc - TAG				186.44	10.00	196.44
02/20/2018	Payment				196.44	-86.05	110.39
02/21/2018	Penalty				110.39	10.04	120.43
02/21/2018	Interest				120.43	1.51	121.94
02/28/2018	Charge	02/12/2018	353300	1400	121.94	88.29	210.23
03/15/2018	Misc - TAG				210.23	10.00	220.23
03/19/2018	Payment				220,23	-131.94	88.29
03/21/2018	Penalty				88.29	7.83	96.12
03/21/2018	Interest				96.12	1.17	97.29
03/29/2018	Charge	03/13/2018	355500	2200	97.29	123.65	220.94
04/12/2018	Misc - TAG				220.94	10.00	230.94
04/16/2018	Payment				230.94	-107.29	123.65
03/2018	Penalty				123.65	11.37	135.02
2018 د م	Interest				135.02	1.70	136.72
04/30/2018	Charge	04/12/2018	359000	3500	136.72	181.11	317.83
05/14/2018	Misc - TAG				317.83	10.00	327.83
05/16/2018	Payment				327.83	-146.72	181.11
05/21/2018	Penalty				181.11	17.11	198.22
05/21/2018	Interest				198.22	2.57	200.79
05/31/2018	Charge	05/14/2018	360400	1400	200.79	88.29	289.08
06/14/2018	Misc - TAG				289.08	10.00	299.08
06/18/2018	Payment				299.08	-210.79	88.29
06/21/2018	Penalty				88.29	7.83	96.12
06/21/2018	Interest				96.12	1.17	97.29
06/28/2018	Charge	06/13/2018	362600	2200	97.29	123.65	220.94
07/11/2018	Misc - TAG				220.94	10.00	230.94
07/17/2018	Payment				230.94	-107.29	123.65
07/23/2018	Penalty				123.65	11.37	135.02
07/23/2018	Interest				135.02	1.70	136.72
07/30/2018	Charge	07/26/2018		4900	136.72	242.99	379.71
08/15/2018	Misc - TAG				379.71	10.00	389.71
08/20/2018	Payment				389.71	-146.72	242.99
08/21/2018	Penalty				242.99	23.30	266.29
08/21/2018	Interest				266,29	3,49	269.78
08/30/2018	Charge	08/09/2018	1900	1900	269.78	110.39	380.17
09/13/2018	Misc - TAG				380.17	10.00	390.17
0°′17/2018	Payment				390.17	-279.78	110.39
( //2018	Penalty				110.39	10.04	120,43
09/24/2018	Interest				120.43	1.51	121.94
09/27/2018	Charge	09/10/2018	8100	6200	121.94	300.45	422.39
10/10/2018	Misc - TAG	-			422.39	10.00	432.39
12/13/2018 10:3	31:52 AM	F = First Bill	L = Final Bill	U = Unclos	sed Transaction	F	age 1

### **Cabazon County Water District**

# **Work Order**

WO Number 000000012534	WO Code &

WO Number 000	000001253	4			<u> </u>	<u>/U C</u>	ode & Description:	023 Ct	IST. COMPLAI	NT	
20 (20 No. )			INFO	ORMATIO	ON ASSIGN	NEI	BY OFFICE				
NAME: ZAIDA DIAZ							PHONE NO.:(760)902-7936				
SERVICE ID: 1-519131008									1/14/2018		
ACCOUNT									1/14/2018		
				:AD SEQ <u>:000</u>	)15				3:30 PM		
									LLEN		
METER NUM							-		W		
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CHECK OUT	SITUTIO	N SEE	IF ANY O	DD USAGE	OR5 LEAKS						
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### **Cabazon County Water District**

WO Number 000000012562

WO Code & Description: O06 CHECK FOR ACTIVITY

			INFO	ORMATI	ON ASSIG	NEI	BY OFFICE			
NAM	ME: _ZAI	DA DIA	Z			- 1		NO · /	760)902-7936	
SERVICE ID: <u>1-519131008</u>						PHONE NO.: <u>(760)902-7936</u> ISSUE DATE: <u>11/21/2018</u>				
ACCOUNT	NO: <u>1-48</u>	869ZD							11/21/2018	
			RE		015		PROCESS 7	TIME: _(	09:00 AM	
ADDRE	SS: <u>48-8</u>	69 MAI	JMEE				REQUESTE	D BY:_c	alvin	
METER NUMI	BER: <u>232</u>	146					ASSIGNEI	O TO: _1	<sup>7</sup> LD	
Comments:	***************************************									
TEST METER PHONE NUMBE	PER BO R 760-	OARD, -902-7	WAIVE INT 936	EREST ANI	D PENALTIE	S F	OR THIS MONTH	11/20/	2018 AND DEC	EMBER
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OLD METER RE	ADING:	13000	.00000	OLD METE	ER #:		232146 RЕМОТ	E METI	ER #:	
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14816 Broadway Street • P.O. Box 297 Cabazon, California 92230

#### 48869 Maumee Ln., Cabazon, CA Water Acct #1-48869ZD Diaz, Zaida

- On 11/14/2018, Water Customer Diaz, Zaida residing and having water services at 48869 Maumee Ln., Cabazon, CA – Water Acct #1-48869ZD submitted a Customer Complaint Form regarding her water consumption rising cost at the above indicated address.
- A visit to her front yard at the Maumee Ln. location showed she had six (6) to eight (8) palm trees and lawn that had a few burnt spots.
- Palm trees require constant watering and during the winter months, they need to stay warm as possible to survive.
- Since 2014 at the Maumee Ln. location, Diaz has been either or both Yellow and Red Tagged, with interest and penalties assessed to her water account nearly each month.
- Since 2015 at the Maxine Avenue location, Diaz has been either or both Yellow and Red Tagged, with interest and penalties assessed to her water account nearly each month. This water account as an outstanding balance of \$770.37
- Management recommends Diaz be DENIED any relief of her current water bill. This is based on another water account she had in her name on Maxine Ave. That still has a outstanding balance of \$770.37 which Management is looking at assessing her current water account with the outstanding amount.



# MEMORANDUM

DATE:

November 15, 2018

TO:

Board of Directors

FROM:

Calvin Louie – General Manager

SUBJ:

RE: Diaz, Zaida – 48869 Maumee Ln., Cabazon, CA – Water Acct #1-48869ZD

cc:

Salcido Koumparis Morgan

#### **SUMMARY**

On 11/14/2018, Water Customer Diaz, Zaida residing and having water services at 48869 Maumee Ln., Cabazon, CA – Water Acct #1-48869ZD submitted a Customer Complaint Form regarding her water consumption rising cost at the above indicated address.

Diaz also requested she be placed on the agenda to address the Cabazon Water District (the "District") Board of Directors (the "Board").

#### STATEMENT OF FACTS

Diaz expressed her concerns of the rising cost of water usage. A visit to her front yard at the Maumee Ln. location showed she had six (6) to eight (8) palm trees and lawn that had a few burnt spots.

With palm trees, there are two general types of palm leaves. Palmate leaf has lobes fanning out from a common point. Pinnate leaf has individual leaflets branching out on both sides of a common axis.

Facts about palm tree water requirements:

- Most palm trees requires deep watering to make your palm tree retain moisture.
- Watering the palm tree every day for the first week when planted. Then every other day the second week, and then three (3) times a week there after.

Cabazon Water District 14618 Broadway Street P.O. Box 297 Cabazon, California 92230 Adjust watering levels based on the season.

Palms do most of their growing during the summer's warm months so they will need a lot of moisture to keep up with the expelling of energy they require to grow. Water frequently during this period to maintain moisture content just below the surface.

Winter sees little growth and activity for palms so they won't need as much water. Water also cools the soil so during colder months, they need to stay as warm as possible to survive.

#### Diaz Credit History with the District

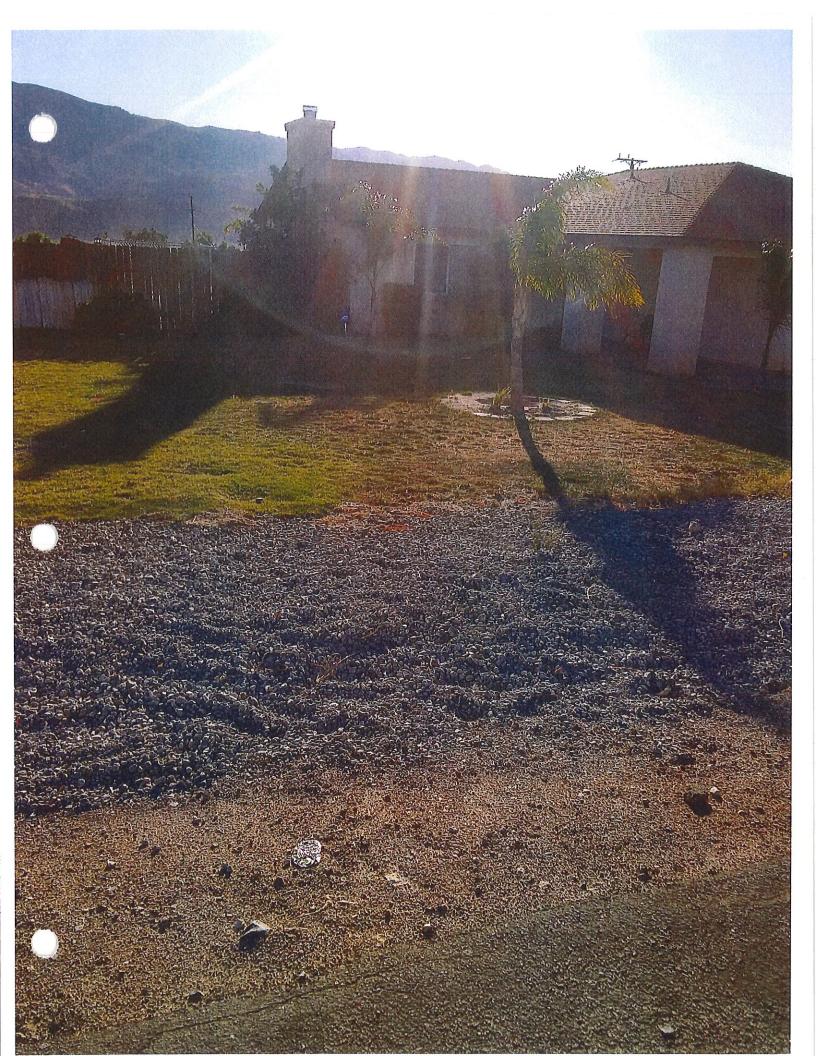
Since 2014 at the Maumee Ln. location, Diaz has been either or both Yellow and Red Tagged, with <u>interest</u> and <u>penalties assessed</u> to her water account <u>nearly each month</u>.

Since 2015 at the Maxine Avenue location, Diaz has been either or both Yellow and Red Tagged, with <u>interest</u> and <u>penalties</u> assessed to her water account <u>nearly each month</u>. This water account as an outstanding balance of \$770.37

#### **RECOMMENDATION**

Management recommendation based on the above facts and Diaz's creditworthiness are as follows:

- 1. **Deny** her request for "Please Help!" except allowing her to make payment arrangements with the District's Customer Accounts Department.
- 2. **Counsel** her about water conversation, including, but not limited to repairing leaks on her property and remembering to shut-off the water when irrigating. Diaz claims she has a timer to turn ON and OFF her irrigation. As a suggestion, Diaz should confirm the timer is working properly.
- 3. Management will be looking into assessing the Maxine Ave. outstanding water balance of \$770.37 to Diaz's current Maumee Ln. water account. In the past, the District has transferred the outstanding balance to another existing water account, if that account is under the same individual of the delinquent water account. The procedure is in compliance with the law.





# Gabazon Water District

**Customer Complaint Form** 

NAME: Zai da D192 CWD ACCT# 488692D
SERVICE ADDRESS: 48869 Maume Ln, Cabazon.
MAILING ADDRESS: P.O. BOX QF/
CITY: Qbazon, STATE: OA ZIP: 92220
PHONE: (760) 907-7936
E-mail: ZD19203644h00.com

Please briefly describe your concerns.

Include copies of all supporting documents.

This is briefly description, my concern's

15 that my water bill how been

going up in by increments. I have

brought this of to the applice and I new

get a response of why, may be a leade?

No. NO leach

I also change the time on my grass to help,

I also change the time on my grass to help,

and instead of my water bill going down it keeps

and instead of my water bill going down it keeps

goin up. This issue is getting worse to the

goin up. This issue is getting worse to the

#### **Customer Information**

Account No: 1-48869ZD

ŻAIDA DIAZ P.O. BOX 799

#### Location Information

Location No: 1-519131008 48-869 MAUMEE

CABAZO	N, CA 92230-
Date	Type

CABAZON,  Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
01/22/2014	Penalty				48.19	4.82	53.01
01/22/2014	Interest				53.01	0.72	53.73
01/27/2014	Payment				53.73	-53.73	0.00
01/30/2014	Charge	01/13/2014	237100	1600	0.00	59.15	59.15
02/24/2014	Penalty				59.15	5.92	65.07
02/24/2014	Interest				65.07	0.89	65.96
02/27/2014	Charge	02/13/2014	240100	3000	65.96	100.00	165.96
03/10/2014	Payment				165.96	-66.00	99.96
03/24/2014	Penalty		•		99.96	10.00	109.96
03/24/2014	Interest				109.96	1.50	111.46
03/31/2014	Charge	03/13/2014	242700	2600	111.46	84.20	195.66
04/09/2014	Payment				195.66	-100.00	95.66
04/22/2014	Penalty	•			95.66	8.42	104.08
04/22/2014	Interest				104.08	1.26	105.34
04/30/2014	Charge	04/14/2014	245300	2600	105.34	84.20	189.54
05/13/2014	Payment				189.54	-105.34	84.20
05/21/2014	Penalty				84.20	8.42	92.62
05/21/2014	Interest				92.62	1.26	93.88
05/29/2014	Charge	05/15/2014	248500	3200	93.88	107.90	201.78
12/2014	Misc - TAG				201.78	10.00	211.78
06/17/2014	Payment				211.78	-100.00	111.78
06/23/2014	Interest				111.78	1.53	113,31
06/23/2014	Penalty				113.31	10.18	123,49
06/30/2014	Charge	06/12/2014	251200	2700	123.49	88.15	211.64
07/10/2014	Misc - TAG				211.64	10.00	221.64
07/14/2014	Payment				221.64	-140.00	81.64
07/22/2014	Penalty				81.64	7.16	88.80
07/22/2014	Interest				88.80	1.07	89.87
07/31/2014	Charge	07/10/2014	253800	2600	89.87	84.20	174.07
08/12/2014	Payment				174.07	-89.87	84.20
08/21/2014	Penalty				84.20	8.42	92.62
08/21/2014	Interest		•		92.62	1.26	93.88
08/27/2014	Charge	08/11/2014	257400	3600	93.88	123.70	217.58
09/01/2014	Misc - TAG				217.58	10.00	227.58
09/15/2014	Payment				227.58	-103.88	123.70
09/23/2014	Penalty				123.70	11.37	135.07
09/23/2014	Interest	•			135.07	1.71	136.78
09/30/2014	Charge	09/11/2014	260300	2900	136.78	96.05	232.83
10/09/2014	Payment				232.83	-136.78	96.05
10/21/2014	Penalty				96.05	9.61	105.66
10/21/2014	Interest				105.66	1.44	107.10
10/21/2014	Charge	10/13/2014	263400	3100	107.10	103.95	211.05
11/13/2014	Misc - TAG				211.05	10.00	221.05
17/2014	Payment				221.05	-117.10	103.95
11/24/2014	Penalty				103.95	9.40	113.35
11/24/2014	Interest				113.35	1.41	114.76
11/15/2018 08:		F = First Bill	L = Final Bill	U == Unclos	ed Transaction		age 1

#### **Customer Information**

Account No: 1-48869ZD ZAIDA DIAZ P.O. BOX 799

#### Location Information

Location No: 1-519131008 48-869 MAUMEE CABAZON, CA 92230-

P.O. BOA /9	'7			CABALON	, CA 92230-		
CABAZON,	CA 92230-					Transaction	
Date	Туре	Read Date	Reading	Usage	Prior Balance	Amount	Balance
11/26/2014	Charge	11/12/2014	265800	2400	114.76	78.24	193.00
12/01/2014	Misc - TAG				193.00	10.00	203.00
12/15/2014	Payment				203.00	-125.00	78.00
12/23/2014	Penalty				78.00	6.80	84.80
12/23/2014	Interest				84.80	1.02	85.82
12/31/2014	Charge	12/11/2014	268600	2800	85.82	92.10	177.92
01/15/2015	Misc - TAG				177.92	10.00	187.92
01/20/2015	Payment				187.92	-95.82	92.10
01/21/2015	Penalty				92.10	8.21	100.31
01/21/2015	Interest				100.31	1,23	101,54
01/29/2015	Charge	01/12/2015	269600	1000	101.54	52.60	154.14
02/01/2015	Misc - TAG				154.14	10.00	164.14
02/18/2015	Payment				164.14	-112.00	52.14
02/24/2015	Penalty				52.14	4.21	56.35
02/24/2015	Interest				56.35	0.63	56.98
02/26/2015	Charge	02/12/2015	272500	2900	56.98	100.85	157.83
03/23/2015	Penalty				157.83	10.09	167.92
03/23/2015	Interest				167.92	2.14	170.06
03/24/2015	Adjustment				170.06	-12,23	157.83
/24/2015	Payment				157.83	-159.00	-1.17
J3/30/2015	Charge	03/16/2015	274500	2000	-1.17	73.70	72.53
04/22/2015	Penalty	•			72.53	7.25	79.78
04/22/2015	Interest				79.78	1.09	80.87
04/30/2015	Charge	04/15/2015	276500	2000	80,87	73.70	154.57
05/12/2015	Payment				154.57	-80.00	74.57
05/22/2015	Penalty				74.57	7.37	81.94
05/22/2015	Interest				81.94	1.11	83.05
05/28/2015	Charge	05/14/2015	278300	1800	83,05	69.48	152.53
06/01/2015	Misc - TAG				152,53	10.00	162.53
06/16/2015	Payment				162.53	-93.05	69.48
06/23/2015	Penalty				69.48	5.95	75.43
06/23/2015	Interest				75.43	0.89	76.32
06/30/2015	Charge	06/15/2015	281700	3400	76.32	121.60	197.92
07/01/2015	Misc - TAG				197.92	10.00	207.92
07/14/2015	Payment				207.92	-86.32	121.60
07/21/2015	Penalty				121.60	11.16	132.76
07/21/2015	Interest				132.76	1.67	134.43
07/30/2015	Charge	07/16/2015	283400	1700	134.43	67.37	201.80
08/01/2015	Misc - TAG				201.80	10.00	211.80
08/01/2015	Charge	08/13/2015	285600	2200	211.80	77.92	289.72
08/18/2015	Payment				289.72	-144.43	145.29
08/24/2015	Penalty				145.29	5.74	151.03
08/24/2015	Interest				151.03	0.86	151.89
01/2015	Misc - TAG				151.89	10.00	161.89
บ9/21/2015	Payment				161.89	-83.97	77.92
09/22/2015	Penalty				77.92	5.13	83.05
11/15/2018 08:1	7:00 AM	F = First Bill	L = Final Bill	U = Unclose	ed Transaction	Pa	ige 2

#### **Customer Information**

count No: 1-48869ZD

P.O. BOX 799 CABAZON, CA 92230Location Information

Location No: 1-519131008

48-869 MAUMEE

CABAZON,	CA 92230-					Transaction	
Date	Туре	Read Date	Reading	Usage	Prior Balance	Amount	Balance
09/22/2015	Interest				83.05	0.77	83.82
09/30/2015	Charge	09/14/2015	287800	2200	83.82	77.92	161.74
10/01/2015	Misc - TAG				161.74	10.00	171.74
10/20/2015	Payment				171.74	-93.82	77.92
10/21/2015	Penalty				77.92	6.79	84.71
10/21/2015	Interest				84.71	1.02	85.73
10/29/2015	Charge	10/13/2015	289700	1900	85.73	71.59	157.32
11/01/2015	Misc - TAG				157.32	10.00	167.32
11/17/2015	Payment				167.32	-95.73	71.59
11/24/2015	Penalty				71.59	6.16	77.75
11/24/2015	Interest				77.75	0.92	78.67
11/30/2015	Charge	11/12/2015	291700	2000	78.67	73.70	152.37
12/09/2015	Payment				152.37	-78.67	73.70
12/21/2015	Penalty				73.70	7.37	81.07
12/21/2015	Interest				81.07	1.11	82.18
12/30/2015	Charge	12/14/2015	293800	2100	82.18	75.81	157.99
01/01/2016	Misc - TAG				157.99	10.00	167.99
01/19/2016	Payment				167.99	-92.18	75.81
01/21/2016	Penalty				75.81	6.58	82.39
/2016	Interest				82.39	0.99	83.38
01/27/2016	Charge	01/13/2016	294600	800	83.38	50.49	133.87
02/01/2016	Misc - TAG				133.87	10.00	143.87
02/16/2016	Payment				143.87	-93.38	50.49
02/23/2016	Penalty				50.49	4.05	54.54
02/23/2016	Interest				54.54	0.61	55.15
02/29/2016	Charge	02/11/2016	295600	1000	55.15	54.71	109.86
03/22/2016	Penalty				109.86	5.47	115.33
03/22/2016	Interest				115.33	1.43	116.76
03/30/2016	Charge	03/14/2016	297500	1900	116.76	73.70	190.46
04/01/2016	Misc - TAG				190.46	10.00	200.46
04/18/2016	Payment				200.46	-126.76	73.70
04/21/2016	Penalty				73.70	6.37	80.07
04/21/2016	Interest				80.07	0.96	81.03
04/28/2016	Charge	04/14/2016	299900	2400	81.03	84.25	165.28
05/01/2016	Misc - TAG				165.28	10.00	175.28
05/19/2016	Payment				175.28	-91.03	84.25
05/23/2016	Penalty				84.25	7.43	91.68
05/23/2016	Interest				91.68	1.11	92.79
05/31/2016	Charge	05/12/2016	301700	1800	92.79	72.89	165.68
06/14/2016	Misc - TAG				165.68	10.00	175.68
06/21/2016	Payment				175.68	-102.79	72.89
06/30/2016	Charge	06/13/2016	303800	2100	72.89	79.52	152.41
07/01/2016	Misc - TAG				152.41	10.00	162.41
( /2016	Payment				162.41	-80.00	82.41
01/21/2016	Penalty				82.41	7.24	89.65
07/21/2016	Interest				89,65	1.09	90.74
11/15/2018 08:1	17:00 AM	F = First Bill	L = Final Bill	U = Unclos	ed Transaction	]	Page 3

**Customer Information** 

--- Account No: 1-48869ZD

ZAIDA DIAZ P.O. BOX 799 **Location Information** 

Location No: 1-519131008 48-869 MAUMEE

CABAZON,	CA	92230-
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CABAZON, Date	Туре	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
07/28/2016	Charge	07/13/2016	306400	2600	90.74	92.72	183.46
08/12/2016	Misc - TAG				183,46	10.00	193,46
08/16/2016	Payment				193.46	-100.00	93.46
08/23/2016	Penalty				93.46	8.35	101.81
08/23/2016	Interest				101.81	1.25	103.06
08/31/2016	Charge	08/12/2016	308700	2300	103.06	83.94	187.00
09/12/2016	Payment				187.00	-100.00	87.00
09/21/2016	Penalty				87.00	8.39	95.39
09/21/2016	Interest				95.39	1.26	96.65
09/29/2016	Charge	09/09/2016	310500	1800	96.65	72.89	169.54
10/01/2016	Misc - TAG				169.54	10.00	179.54
10/18/2016	Payment				179.54	-106.65	72.89
10/24/2016	Penalty				72.89	6.29	79.18
10/24/2016	Interest				79,18	0.94	80.12
10/26/2016	Adjustment				80.12	3.80	83.92
10/31/2016	Charge	10/10/2016	312500	2000	83.92	77.31	161.23
11/01/2016	Misc - TAG				161.23	10.00	171.23
11/01/2016	Misc - TG2				171.23	10.00	181.23
11/21/2016	Penalty				181.23	7.73	188.96
/21/2016	Interest				188.96	2.16	191.12
1/21/2016	Payment				191.12	-100.00	91.12
11/30/2016	Charge	11/10/2016	314400	1900	91.12	75.10	166.22
12/01/2016	Misc - TAG				166.22	10.00	176.22
12/20/2016	Payment				176.22	-101.12	75.10
12/21/2016	Penalty				75,10	6.51	81.61
12/21/2016	Interest				81.61	0.98	82.59
12/28/2016	Charge	12/12/2016	316400	2000	82.59	77.31	159.90
01/11/2017	Misc - TAG				159.90	10.00	169.90
01/17/2017	Payment				169.90	-92.59	77.31
01/23/2017	Penalty				77.31	6.73	84.04
01/23/2017	Interest				84.04	1.01	85.05
01/31/2017	Charge	01/12/2017	318400	2000	85.05	77.31	162.36
02/13/2017	Misc - TAG				162.36	10.00	172.36
02/21/2017	Payment				172.36	-95,65	76.71
02/21/2017	Penalty				76.71	6.67	83.38
02/21/2017	Interest				83.38	1.00	84.38
02/28/2017	Charge	02/09/2017	319900	1500	84.38	66.26	150.64
03/01/2017	Misc - TAG				150.64	10.00	160.64
03/20/2017	Payment				160.64	-80.00	80.64
03/21/2017	Penalty				80.64	6.63	87.27
03/21/2017	Interest				87.27	0.99	88.26
03/2017	Charge	03/13/2017	321000	1100	88.26	57.42	145.68
03/30/2017	Misc - TAG			****	145.68	10.00	155.68
17/2017	Payment				155.68	-99.00	56.68
J-1/2017	Penalty				56.68	4.67	61.35
04/24/2017	Interest				61.35	0.70	62.05
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#### **Customer Information**

' `count No: 1-48869ZD

DA DIAZ P.O. BOX 799 CABAZON, CA 92230Location Information

Location No: 1-519131008 48-869 MAUMEE

Transaction

Date	Туре	Read Date	Reading	Usage	Prior Balance	Amount	Balance
04/27/2017	Charge	04/12/2017	324000	3000	62.05	110.16	172.21
05/31/2017	Charge	05/11/2017	327600	3600	172.21	161,25	333,46
	Misc - TAG	03/11/2017	327000	5000	333.46	10.00	343.46
06/01/2017	Payment				343.46	-182,21	161,25
06/20/2017	Penalty				161.25	15.13	176.38
06/21/2017	Interest				176.38	2,27	178.65
06/21/2017		06/12/2017	331300	3700	178,65	165.09	343.74
06/29/2017	Charge	00/12/2017	331300	5700	343.74	10.00	353.74
07/01/2017	Misc - TAG				353.74	-187.00	166.74
07/18/2017	Payment				166.74	15.67	182,41
07/24/2017	Penalty				182.41	2.35	184.76
07/24/2017	Interest	07/10/2017	334900	3600	184.76	161.25	346.01
07/31/2017	Charge	07/12/2017	334900	3000	346.01	10.00	356.01
08/01/2017	Misc - TAG				356.01	-194.76	161.25
08/17/2017	Payment					15.13	176.38
08/21/2017	Penalty				161.25 176.38	2.27	178.65
08/21/2017	Interest	00/110/0015	220200	3400	178.65	153.57	332,22
08/31/2017	Charge	08/10/2017	338300	3400	332.22	10.00	342.22
09/14/2017	Misc - TAG				342.22	-188.69	153.53
09/18/2017	Payment						167.88
( )/2017	Penalty				153.53	14.35	
09121/2017	Interest	00 10 7/0 0 1 7	241700	2400	167.88	2.15	170.03
09/28/2017	Charge	09/07/2017	341700	3400	170.03	153.57	323.60
10/12/2017	Misc - TAG				323.60	10.00	333.60
10/18/2017	Misc - TG2				333.60	10.00	343.60
10/18/2017	Payment		0.44700	4000	343.60	-343.60	0.00
10/31/2017	Charge	10/09/2017	345700	4000	0.00	176.61	176.61
11/21/2017	Penalty				176.61	17.66	194.27
11/21/2017	Interest				194.27	2.65	196.92
11/30/2017	Charge	11/09/2017	348900	3200	196.92	145.89	342.81
12/14/2017	Misc - TAG				342.81	10.00	352.81
12/18/2017	Payment				352.81	-206.92	145.89
12/21/2017	Penalty				145.89	13.59	159.48
12/21/2017	Interest				159.48	2.04	161.52
12/28/2017	Charge	12/11/2017	350000	1100	161.52	69.24	230,76
01/11/2018	Misc - TAG				230,76	10.00	240.76
01/16/2018	Payment				240.76	-171.52	69.24
01/22/2018	Penalty				69.24	5.92	75.16
01/22/2018	Interest				75.16	0.89	76.05
01/31/2018	Charge	01/10/2018	351900	1900	76.05	110,39	186.44
02/14/2018	Misc - TAG				186.44	10.00	196.44
02/20/2018	Payment				196.44	-86.05	110.39
02/21/2018	Penalty				110.39	10.04	120.43
02/21/2018	Interest				120.43	1.51	121.94
0 /2018	Charge	02/12/2018	353300	1400	121.94	88.29	210.23
03125/2018	Misc - TAG				210.23	10.00	220.23
03/19/2018	Payment				220.23	-131.94	88.29
11/15/2018 08:1	17:00 AM	F = First Bill	L = Final Bill	U = Unclos	ed Transaction		Page 5

### **Customer Transaction Summary**

**Customer Information** 

- Account No: 1-48869ZD

AIDA DIAZ P.O. BOX 799 Location Information

Location No: 1-519131008 48-869 MAUMEE

CABAZON, CA 92230-

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CABAZON,	CA 92230-					Transaction	
Date	Туре	Read Date	Reading	Usage	Prior Balance	Amount	Balance
03/21/2018	Penalty				88.29	7.83	96.12
03/21/2018	Interest				96.12	1.17	97.29
03/29/2018	Charge	03/13/2018	355500	2200	97.29	123.65	220.94
04/12/2018	Misc - TAG				220.94	10.00	230.94
04/16/2018	Payment				230.94	-107.29	123.65
04/23/2018	Penalty				123.65	11.37	135.02
04/23/2018	Interest				135.02	1.70	136.72
04/30/2018	Charge	04/12/2018	359000	3500	136.72	181.11	317.83
05/14/2018	Misc - TAG				317.83	10.00	327.83
05/16/2018	Payment		•		327.83	-146.72	181.11
05/21/2018	Penalty				181.11	17.11	198.22
05/21/2018	Interest				198.22	2.57	200.79
05/31/2018	Charge	05/14/2018	360400	1400	200.79	88.29	289.08
06/14/2018	Misc - TAG				289.08	10.00	299.08
06/18/2018	Payment				299.08	-210.79	88.29
06/21/2018	Penalty				88.29	7.83	96.12
06/21/2018	Interest				96.12	1.17	97.29
06/28/2018	Charge	06/13/2018	362600	2200	97.29	123.65	220.94
07/11/2018	Misc - TAG				220.94	10.00	230.94
17/2018	Payment				230.94	-107.29	123.65
υτ/23/2018	Penalty		•		123.65	11.37	135.02
07/23/2018	Interest				135.02	1.70	136.72
07/30/2018	Charge	07/26/2018		4900	136.72	242.99	379.71
08/15/2018	Misc - TAG				379.71	10.00	389.71
08/20/2018	Payment				389.71	-146.72	242.99
08/21/2018	Penalty				242.99	23.30	266,29
08/21/2018	Interest				266.29	3.49	269.78
08/30/2018	Charge	08/09/2018	1900	1900	269.78	110.39	380.17
09/13/2018	Misc - TAG				380.17	10.00	390.17
09/17/2018	Payment				390.17	-279.78	110.39
09/24/2018	Penalty				110.39	10.04	120.43
09/24/2018	Interest				120.43	1.51	121.94
09/27/2018	Charge	09/10/2018	8100	6200	121.94	300.45	422.39
10/10/2018	Misc - TAG				422.39	10.00	432.39
10/18/2018	Payment				432.39	-132.00	300.39
10/22/2018	Penalty				300.39	29.04	329.43
10/22/2018	Interest				329.43	4.36	333.79
10/31/2018	Charge	10/11/2018	11400	3300	333.79	172.27	506.06
11/01/2018	Misc - TAG				506.06	10.00	516.06U
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sition	Rate	Hours	Amount	Part #	Item	1	IVIACITAL C	Qty.	Unit Price	Total
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Tot	al Labor Ch	arges								
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Description	Rate	Hours	Amount			•	· · · · · · · · · · · · · · · · · · ·			
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Total Ec	uipment Ch	arges						1 Olai Maio	riai Charges	
		de Vendo	r Charges			ſ		Charge St	ımmary	
Vendor	Outsi		PO Number	Job Date	Amount	I	Labor Charges			
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		T	otal Vendor	Charges		ſ		Total		•

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WO Number 00	000001074	18			W	VO C	ode & Desc	ription: O10 I	RE-READ	
			INF	ORMATI	ON ASSIGI	VED	BY OFF.	ICE		
N.	AME: ZA	IDA DIA	Z					PHONE NO.:	(760)902-7936	
i			8					SSUE DATE: _	•	
									04/19/2017	
			RI		015				09:30 AM	
			JMEE	-					ellen	
METER NUM									CM	•
Comments:	73,123,44 <u>222.</u>						710		<u> </u>	
REREAD HI	GH USAGE								***************************************	
		***************************************	II	FORMA.	TION FROI	MT.	HE FIEL)	D		
OLD METER I	READING <u>:</u>	11400	.00000	OLD METE	R#:		232146	REMOTE MET	ER#:	
NEW METER I									 L#:	
Comments:				. (302 11 2/2302 2 200				51323		
UTILITY NOT									DATE: _10/11/	/2018
WORK DONE					DATE CO	OMPI	LETED: 04/	19/2017		
sition	Labor Cha Rate		Amount	Part #	Iter	~	Materi	al Charges Oty.	Unit Price	rrv 11
_ JSILIOII	Kate	110018	Amount	laten	1101			<u>Qty.</u>	Omi Price	Total
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Tot	tal Labor Ch	narges								
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Description	Rate	Hours	Amount							
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					***************************************			Total Mate	rial Charges	
Total Ed	quipment Ch	narges		<u> </u>				5.00 × 1-2		White August
~ <del>~~</del>	Outsi	de Vendo	r Charges					Charge S	ummary	· · · · · · · · · · · · · · · · · · ·
Vendor			PO Number	Job Date	Amount		Labor Char			
							Equipment			
							Material Ch	arges		

Total Vendor Charges

Vendor Charges

Total

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Carrenda Comment I and District	
WO Number 000000011332	WO Code & Description: O10 RE-READ
INFORMATION ASSI	GNED BY OFFICE
NAME: ZAIDA DIAZ	PHONE NO.:(760)902-7936
SERVICE ID: 1-519131008	ISSUE DATE:10/10/2017
ACCOUNT NO: 1-48869ZD	PROCESS DATE:10/10/2017
ROUTE NO: 1 READ SEQ:00015	PROCESS TIME: 08:30 AM
ADDRESS: 48-869 MAUMEE	REQUESTED BY: ellen
METER NUMBER: 232146	ASSIGNED TO: <u>CM</u>
Comments:	
REREAD HIGH USAGE (345700) LEAVE TAG	
INFORMATION FR	ROM THE FIELD
OLD METER READING: 11400.00000 OLD METER #:	232146REMOTE METER #:
NEW METER READING:NEW METER #:	
UTILITY NOTES: PRE	EVIOUS READ: 11400.00000 DATE: 10/11/2018
	E COMPLETED: 10/10/2017
WORK DONE BY: DATE  Labor Charges	Material Charges
	Item Oty. Unit Price Total
The All Tables Changes	
Total Labor Charges	
Equipment Charges  Description Rate Hours Amount	
	Total Material Charges
Total Equipment Charges	
	Charge Summary
Outside Vendor Charges	Tahor Charges
Outside Vendor Charges  Vendor PO Number Job Date Amount	
	t Labor Charges Equipment Charges Material Charges

Total

Total Vendor Charges

Work Or	der

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WO Code & Description: 102 TURN METER ON

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			INFO	ORMATI	ON ASSIG	NEI	D BY OFFICE				
N.	AME: <u>ZA</u>	JDA DIA	Z		<del></del> ,		PHON	E NO.:(7	760)902-7936		
SERVI	CE ID: <u>1-5</u>	19131008	8				ISSUE I	DATE: _10	0/18/2017		
ACCOUN	T NO: <u>1-4</u>	8869ZD	· · · · · · · · · · · · · · · · · · ·	- Advisor Andrea Andrea			PROCESS 1	DATE: _10	0/18/2017		
ROUT	ΈΝΟ: <u>1</u>		RE	AD SEQ: <u>00</u>	015	PROCESS TIME: 09:30 AM					
ADD:	RESS: <u>48-</u>	.869 MAI	JMEE						len		
METER NUI	MBER: 232	2146							М		
Comments:	,									~~~	
Restore	service	paid t	o zero ba	lance \$3	43.60.		(2		***************************************		
		***************************************								F-2-7-1	
		•					HE FIELD				
OLD METER	READING:	11400	.00000	OLD METE	BR#:		232146 REMO	TE METE	R #:		
									, #:		
Comments:				,,							
SERVICE R	ESTORED	ZERO W	ATER								
							11400.0				
UTILITY NOT	ES:				PREV	/IOU:	S READ: 11400.0	0000	_DATE:10/11/	2018	
WORK DONE	BY <u>:</u>			·····	DATE C	OMF	LETED: 10/18/2017	7			
	Labor Cha	arges					Material Char	ges			
sition	Rate	Hours	Amount	Part #	Ite	em		Qty.	Unit Price	Total	
		-									
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Tot	tal Labor Ch	ıarges									
	quipment Cl	harges								***************************************	
Description	Rate	Hours	Amount								
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					niviii/s		773	-4-1764	1 (1)		
Total Ed	quipment Ch	narges			+		10	otal Materi	al Charges		
Outside Vendor Charges					•	7		Charge Sun	nmarv		
Vendor	Ouisi		PO Number	Job Date	Amount		Labor Charges		<u></u>		
	Performance de communicación de la communicación de commu				·····		Equipment Charges	3			
						1	Material Charges				
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						1	voluoi Charges				
		 Т	`otal Vendor (	 Charges		1	To	tal			

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WO Number	0000000121	64
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WO Code & Description: O12 CHANGE OUT METER

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			INFO	ORMATIC	ON ASSIGN	ŒD	BY OFFICE			
NA NA	ME: ZA	IDA DIA	Z				PHONE	E NO.:(7	60)902-7936	
SERVIC	Œ ID: <u>1-5</u>	<u> 19131008</u>					ISSUE D	ATE: <u>07</u>	//23/2018	
ACCOUNT	'NO: <u>1-4</u>	8869ZD		-11			PROCESS I	OATE: <u>07</u>	//23/2018	
ROUTE	ENO: _1		RE	EAD SEQ <u>:000</u>	015		PROCESS 7	ПМЕ: <u>11</u>	:00 AM	
							REQUESTE	DBY:_C	LAY	***************************************
METER NUM	BER: <u>232</u>	146		***************************************			ASSIGNE	D TO: <u>C</u> I	M	
Comments:										
CHANGE OUT	METER	AND CUS	STOMER VA	LVE						
		<del></del>	7176	TEMBAI A T	TON FRON	יים וויזר זה				
		11400							· 11	
OLD METER R					R #:				R#:	
	EADING:	w	]	NEW METE	R#:	***************************************	1944-international desiration and the second	SEAL	#:	
Comments:	113665-	סקאח אר	57500 TN 1		146-READ-0	) NIE'	WE CUSTOMER V	AT 37E'		
OOT WEIEK-	TT2000-	KEAD 30	37300 IN 1	MELEN 202	T40 KPWD 0	, TATE	WE COBIOMER V	MID VID		
							11400.0	0000	10/11	10010
UTILITY NOT	3S:				PREVI	OUS	READ: 11400.0	0000	DATE: 10/11	/2018
WORK DONE E	8Y <u>:</u>				DATE CO	)MPL	LETED: 07/25/2018		_	
· .	Labor Cha						Material Charg	ges		
. Jsition	Rate	Hours	Amount	Part#	Iten	1		Qty.	Unit Price	<u>Total</u>
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	al Labor Ch									
	uipment Cl Rate	narges Hours	Amount							
Description	Kate		Amount				1-W-3			
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Total Fa	L uipment Cl	Jarges					T(	otal Mater	al Charges	
1 Otal Eq								Charge Sur	nmary	
Vendor	Outsi	de Vendo	r Charges PO Number	Job Date	Amount		Labor Charges	Ziningo Din	uniai y	
Vehidoi			T O I (MILLO)	000000	XXIIOGIX		Equipment Charges	3		·
	<del></del>					,	Material Charges			71
							Vendor Charges			
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		r	otal Vendor	Charges		1	То	tal	· · · · · · · · · · · · · · · · · · ·	
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Work Order	

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WO Code & Description: O10 RE-READ

TTO X (MINOUX CO.									TACTO TANK		
			INFO	)RMATI(	ON ASSIGI	NED	BY OFFICE				
nA	ME: <u>ZA</u>	IDA DIAZ	<u>.</u>				PHON	E NO.;(	760)902-7936		
SERVIC	E ID: <u>1-5</u>	19131008						. ,	9/11/2018	3110-2-00-00-00-00-00-00-00-00-00-00-00-00-	
ACCOUNT	'NO: <u>1-4</u>	8869ZD					PROCESS I	DATE: <u>0</u>	9/11/2018	Firementant	
ROUTE	NO: _1_		RE	AD SEQ: <u>000</u>	PROCESS TIME: 08:30 AM						
ADDR	ESS: <u>48-</u>	869 MAU	MEE				REQUESTE	D BY: <u>E</u>	LLEN		
METER NUM	BER: <u>232</u>	146			ASSIGNED TO: CM						
Comments:					· · · · · · · · · · · · · · · · · · ·		4-49-4-4-4-4-4-4-4-4-4-4-4-4-4-4-4-4-4-		· · · · · · · · · · · · · · · · · · ·	····	
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							HE FIELD				
OLD METER R	EADING <u>:</u>	11400.	00000	OLD METE	R #:		232146 REMO	TE METE	R #;		
NEW METER R Comments:	EADING:		1	IEW METE	R #:			SEAL	. #:		
READ CORRE	פשו ושפי	T TAC/	MEMED CD1	NNTNC SI	OWT V 1000	9 2 <i>C</i>	10			~~~	
READ CORRE	CI/ LEE	T TWG/	METEK DEI	IG BULUM.	OMPI ISOO.	-020	70				
UTILITY NOTE	8S:				PREV	IOUS	READ: 11400.0	0000	_ DATE:10/11.	/2018	
WORK DONE B	Y <u>:</u>				DATE CO	OMP	LETED: 09/11/2018	3	····		
	Labor Cha			D. J.	Ψ,		Material Char				
Pc In	Rate_	Hours	Amount	Part #	Iter	<u>m</u>		<u>Qty.</u>	Unit Price	Total	
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	uipment Cl				transmitting						
Description	Rate	Hours	Amount				14-15-Will			· · · · · · · · · · · · · · · · · · ·	
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							To	otal Mater	ial Charges		
Total Equ	nipment Ch										
		de Vendor						otal Mater			
Total Equ Vendor		de Vendor	Charges PO Number	Job Date	Amount		Labor Charges	Charge Sur			
		de Vendor		Job Date	Amount		Labor Charges Equipment Charge	Charge Sur			
		de Vendor		Job Date	Amount		Labor Charges Equipment Charges Material Charges	Charge Sur			
		de Vendor		Job Date	Amount		Labor Charges Equipment Charge	Charge Sur			

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WO Number 0	00000001241	.9			WO	WO Code & Description: O10 RE-READ						
			INFC	RMATIO	ON ASSIGNI	ED BY O	FFICE					
. N	IAME: <u>ZA</u>	IDA DIAZ	·				PHONE NO.: _	(760)902-7936				
SERV	TCE ID: <u>1-5</u>	19131008				ISSUE DATE: <u>10/10/2018</u>						
ACCOUN	NT NO: <u>1-4</u>	8869ZD				PROCESS DATE: 10/10/2018						
ROU"	TE NO: _1_		RE.	AD SEQ <u>:00</u>	015							
ADE	DRESS: <u>48-</u>	869 MAU	MEE			REQUESTED BY: ellen						
METER NU	MBER: <u>232</u>	2146					ASSIGNED TO: _	OFF				
Comments:						~~~						
CALL OWN	ER WITH R	EAD 760	-902-7936	5 DIAZ								
			IN	FORMAT	TION FROM	THE FIL	ELD					
OLD METER	READING:	11400.0	00000	OLD METE	IR#:	232146	REMOTE MET	ER #:				
					R#:			L#:				
Comments:	100,101110-			TAR FI EFAMILA								
		***************************************			PR FILIO			10/11	<i>I</i> 2018			
UTILITY NO	TES:							DATE: <u>10/11</u> .	/2018			
WORK DONE					DATE CON	-						
sition	Labor Characte		Amount	Part #	Item	Ma	aterial Charges Otv.	Unit Price	Total			
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	Equipment C											
Description	Rate	Hours	Amount									
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Total F	! Equipment Cl	l , harges					Total Mat	erial Charges				
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Vendor	Outsi		PO Number	Job Date	Amount	Labor (						
						Equipm	ent Charges					
2201						Materia	l Charges					
						Vendor	Charges					
		1										

Total Vendor Charges

Total

# **Customer Transaction Summary**

**Customer Information** 

Account No: 0174J ZAIDA DIAZ P.O. BOX 799 **Location Information** 

Location No: 3-0330131 51935 MAXINE AVE CABAZON, CA 92230

CABAZON, CA 92230-

Date	Туре	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
02/03/2015	Misc - RCF				336.22	50.00	386.22
02/03/2015	Payment				386,22	-386.22	0.00
02/26/2015	Charge	02/12/2015	2800	2800	0.00	96.70	96.70
03/23/2015	Penalty				96.70	9.67	106.37
03/23/2015	Interest				106.37	1.45	107.82
03/30/2015	Charge	03/16/2015	7100	4300	107.82	158.95	266.77
04/09/2015	Payment				266.77	-100.00	166.77
04/22/2015	Penalty				166.77	15.90	182.67
04/22/2015	Interest				182.67	2.38	185.05
04/30/2015	Charge	04/15/2015	9800	2700	185.05	92.55	277.60
05/01/2015	Misc - TAG				277.60	10.00	287.60
05/01/2015	Misc - TG2				287.60	10.00	297.60
05/11/2015	Payment				297.60	-100.00	197.60
05/22/2015	Penalty				197.60	9.26	206.86
05/22/2015	Interest				206.86	2.39	209.25
05/28/2015	Charge	05/14/2015	12100	2300	209.25	80.03	289.28
07/27/2015	Misc - RCF				289.28	50.00	339.28
10/15/2015	Misc - LPF				339.28	100.00	439.28
08/17/2017	Misc - INF				439,28	70.00	509.28
3/17/2017	Misc - NM				509.28	261.09	770.37
08/21/2017	Penalty				770.37	8.00	778.37
08/21/2017	Interest				778.37	3.59	781.96
08/22/2017	Adjustment				781.96	-11.59	770.37

## Work Order

WO Number 00000011927

WO Code & Description: O53 ACTIVITY IN INACTIVE

N.	AME: <u>ZA</u>	IDA DIAZ	, ,			PHO	ONE NO.: <u>(7</u>	(60)577-0133			
SERVI	CE ID: <u>3-0</u>	330131				ISSU	E DATE: _0:	5/03/2018	***************************************		
ACCOUN	T NO: <u>017</u>	74J				PROCES	SS DATE: _0:	5/03/2018			
				EAD SEQ:00	061						
				<u>.                                    </u>		REQUESTED BY: ellen					
METER NUM	MBER:					ASSIGNED TO: <u>DW</u>					
Comments:							<del></del>	· · · · · · · · · · · · · · · · · · ·			
CHECK FOR	ILLEGAL	ACTIVI	TY NEI	GHBOR SAI	D GUY LIVI	NG THERE IN T	ENT				
			IN	FORMAT	TION FROM	THE FIELD					
OLD METER I	READING:	12100.0	00000	OLD METE	R #:	REN	ИОТЕ МЕТЕ	R#:			
NEW METER I	READING:			NEW METE	SR #: SEAL #:						
Comments:											
NO ILLEGA	L ACTIVI	TY GUY	LIVING I	N TENT ON	PROPERT	METER HAS BEE	EN PULLED	AND NEW BOX			
SPECIAL LO	OCK										
UTILITY NOT	ra. METE	R PIII.F	D SPECIAL	LOCK	PREVIO	US READ: 1210	<u> </u>	DATE: 07/12	/2017		
								_DATE:	2017		
WORK DONE					DATE CON	MPLETED: 05/03/2		_			
	Labor Cha	arges Hours	Amount	Dort #	Item	Material C	tharges Oty.	Unit Price	Total		
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Tot	al Labor Cl	arger									
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Description E	quipment C	narges Hours	Amount	<del>                                     </del>		· · · · · · · · · · · · · · · · · · ·					
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				<u> </u>							
Total Ed	quipment Cl	l				· · · · · · · · · · · · · · · · · · ·	Total Mater	ial Charges			
	<del> </del>	de Vendor	Chargan				Charge Sur	nmarv	***		
Vendor	Outsi		Charges PO Number	Job Date	Amount	Labor Charges		<i>,</i>	A1177A		
						Equipment Cha	rges				
				:		Material Charg					
						Vendor Charge					
	···					7 OHAOT CAMEROD					
			otal Vendor	Charges			Total		•		

INFORMATION ASSIGNED BY OFFICE

# Work Order

WO	Number	000000011157

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			INFO	DRMATIC	ON ASSIG	NED	BY OFFICE				
NAM	E: <u>ZAII</u>	OA DIAZ	<del></del>	···			PHONE	NO.: <u>(</u> 7	760)577-0133		
	ID: <u>3-033</u>	30131				ISSUE DATE: <u>08/17/2017</u>					
ACCOUNT N	O: <u>0174</u>	<u>J</u>		<u>.</u>			PROCESS D	ATE: <u>0</u> 8	8/17/2017	•	
ROUTE N	O: <u>2</u>		RE	AD SEQ: <u>000</u>	)61		PROCESS 7	TIME: <u>10</u>	0:30 AM		
ADDRES	S: <u>5193</u>	<u>5 MAXII</u>	<u>TE AVE</u>				REQUESTE	D BY: <u>E</u>	LLEN		
METER NUMBI	ER:			<u>.</u>			ASSIGNEI	) ТО: <u>Л</u>	)		
Comments:										<u>,,</u>	
PULL METER (F	ANCY L	OCK) A	ND APPLI	ED USAGE	TO LIENED	PRO	PERTY, PLUS I	NCIDENT	FEE		
			IN	FORMAT	ION FRO	MT	HE FIELD		<del>*************************************</del>		
OLD METER REA	ADING:	12100.0	0000	OLD METE	R#:		REMOT	E METE)	R #:		
NEW METER READING:NEW METER #:									, #:		
Comments:											
METER PULLED	PUT S	ECOND :	LIEN ON 1	PROPERTY	FOR THEFT	ΑN	ID INCIDENT FEI	3			
UTILITY NOTES:	. METER	рилле	D SPECIAL	LOCK	PREV	זרוז	READ: 12100.0	0000	DATE: 07/12/	/2017	
									DATE.		
WORK DONE BY:					DATE C	OMP.	LETED: 08/22/2017		_		
La	abor Char Rate	ges Hours	Amount	Part #	Tte	m	Material Charg	ges Oty.	Unit Price	Total	
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Total Equip	ment Cha	nrges		L			10	otai iviater	ial Charges	·	
Tom Diar		e Vendor	Charges	A-179		7		Charge Su	mmary		
Vendor	Ouisia		O Number	Job Date	Amount	1	Labor Charges			······································	
rondor							Equipment Charges	3			
							Material Charges				
				<del></del>			Vendor Charges				
		-									
			otal Vendor	Charges			То	tal		,	

## Work Order

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			INFO	ORMATI(	ON ASSIG	NED	BY OFFICE		,			
NA	ME: ZAI	DA DIA	Z	<del></del>			PHONE	:NO.: <u>(</u>	760)577-0133			
SERVIO	Œ ID: <u>3-03</u>	330131					ISSUE DATE: <u>09/01/2016</u>					
ACCOUNT	TNO: <u>017</u>	4J	····	<u>.</u>			PROCESS D	ATE: <u>0</u>	9/01/2016			
ROUTE NO: 2 READ SEQ:00061 PROCESS TIME: 10:30 AM						0:30 AM						
ADDR	ESS: <u>519</u>	35 MAX	NE AVE		<del></del>		REQUESTE	D BY: <u>e</u>	llen			
METER NUM	BER:						ASSIGNEI	O TO: <u>F</u>	LD			
Comments:										······		
Check for	any ille	egal a					ns in past. Sh	ould be	e locked of:	-		
				FORMAT	TON FRO	MΤ	HE FIELD					
OLD METER R	EADING:	12100	.00000	OLD METE	R#:		REMOT	E METE	R#:			
NEW METER R	EADING:_		)	VEW METE	R.#:			SEAI	. #:			
Comments:												
METER STIL	T POCKEI	OFF 1	O SUSPIC	IOUS ACTI	VITY, REA	.D 12	2100					
	N ATTOTY	נו צוות ת	en opeotat	I OCE			12100.0	0000	07/10	/0.01/7		
UTILITY NOT	ES: METE	K PULLI	SD SPECIAL	LOCK	PREV	IOUS	READ: 12100.0	0000	_ DATE: <u>07/12</u>	/201/		
WORK DONE I	3Y <u>:</u>				DATE C	OMP.	LETED: 09/01/2016		_			
	Labor Cha				~~~		Material Charg					
rosition	Rate	Hours	Amount	Part#	Ite	<u>m</u>		Qty.	Unit Price	<u>Total</u>		
		1		-								
							***************************************					
		<u> </u>			*****	-						
Tota	al Labor Ch	arges			*····							
	uipment Ch											
Description	Rate	Hours	Amount									
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						****						
	<u> </u>											
							To	tal Mate	ial Charges	- ANNIANCES		
Total Eq	uipment Ch	arges			400							
	Outsio	de Vendo	r Charges			]		harge Su	mmary			
Vendor			PO Number	Job Date	<u>Amount</u>		Labor Charges					
	-411				181-1-11-11-11-11-11-11-11-11-11-11-11-1	-	Equipment Charges			***		
						-	Material Charges					
						-	Vendor Charges			<del></del>		
			otal Vendor	Charges			Tot	ta i				
2		J	otal velluor	Charges	1	ł	101	lai.				

Work	Order
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WO Number 0	1000000009419
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100			INFO	ORMATI	ON ASSIG	NED	BY OFFICE			
NA	ME: ZAI	DA DIA	Z		PHONE NO.: <u>(760)577-0133</u>					
SERVIC	E ID: <u>3-03</u>	30131					ISSUE DA	TE:	1/18/2015	·
ACCOUNT	NO: <u>0174</u>	IJ					PROCESS DA	TE:	1/18/2015	
ROUTE	NO: <u>2</u>		RE	EAD SEQ <u>:00</u>	061		PROCESS TI	ME: _(	)9:30 AM	
ADDR	ESS: <u>5193</u>	15 MAX	INE AVE		<del></del>		REQUESTED	BY:_		
METER NUM	BER:						ASSIGNED	TO:	-	
Comments:										
Customer c house ?	ame and	said	that some	one is	stilling v	ater	r, Is there a ho	ose h	ooked up to	this
			IN	FORMA'	TION FRO	MT	HE FIELD			
OI D METED D	EADING.	12100	.00000	OI D METE	7TR #-		REMOTE	N/ETE	2D #-	
NEW METER R Comments:	EADING:			NEW MEIE	SK #;			SEA.	L #:	
	CKED HOS	E WAS	TO linco	N ON DATI	E POLICE R	EPOR	T ON THIS, hIGH	USA	ge	
TATTA TOTAL NOTE	a. METER	ו תוק א	ED SPECIAL	LOCK		TOTIC	READ: 12100.000		DAMB. 07/12/	/2017
		CI OLILI.	ED DI DOME	DOCK				700	_ DATE:	2017
WORK DONE B					DATE C	OMPI	LETED: 12/07/2015		<del>_</del>	
Da	Amount	Part#	Ite	***	Material Charges	Oty.	Unit Price	Total		
Postuon	Rate	Hours	Amount	T are #	THE II				Omi Price	I QUAL
										<u> </u>
		·····								
					<del>~</del>			1		
10.00			+		***************************************		5/46/44/79A/A			
Tota	l Labor Cha	irges								
	uipment Ch						****			
Description Description	Rate	Hours	Amount						1	******
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					<del></del>					W-Faith.
					elina formation and a second and		Tota	1 Mate	rial Charges	
Total Equ	uipment Cha	irges		İ					itai Chargos	
	Outsid	e Vendo	or Charges			1	Cha	arge Su	ımmary	
Vendor			PO Number	Job Date	Amount	]	Labor Charges			
						1	Equipment Charges			****
					~	1	Material Charges			
	.iru						Vendor Charges		**************************************	~~
:							***************************************			
			Fotal Vendor	Charges			Total	. ]		,

## Work Order

	WO	Number	00000000923	9
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WO Code & Description: 130 ACTIVITY IN INACTIVE

Total

AA CO TAUTIEROU O	000000722										
· _			INFO	DRMATIC	ON ASSIGNE	D BY OFFICE					
N	IAME: ZA	DA DIAZ				PHON	E NO.:(7	760)577-0133			
	ICE ID: 3-03					ISSUE DATE: <u>09/09/2015</u>					
	T NO: 017				PROCESS	DATE: <u>0</u>	9/09/2015				
ROUTE NO: 2 READ SEQ:00061						PROCESS	TIME: _1	2:30 PM			
	RESS: <u>519</u>					REQUEST	ED BY: <u>e</u> l	llen	<del></del>		
METER NU						ASSIGNED TO: _FLD					
Comments:											
Check for	activit	У									
	•										
			IN	FORMA	TION FROM	THE FIELD					
OLD METER READING: 12100.00000 OLD METER #:						REMC	TE METE	R#:			
NEW METER READING:NEW METER #: SEAL #:											
Comments:	IGMEDIT 0=										
	LL OCKED	OFF, O	WNER CALI	LED 9/10/	2015 AND IS	PAING FULL BA	LANCE ON	9/14/2015	FOR		
TURN ON											
UTILITY NO	TES METE	R PULLE	D SPECIAL	LOCK	PREVIOU	S READ: 12100.	00000	DATE: 07/12/	2017		
WORK DONE					DATE COM	PLETED: 09/10/201		•••			
Position	Labor Cha Rate		Amount	Part #	Item	Material Charges  Item Otv. Unit Price Tota					
1 Galtion											
Т	otal Labor Cl	arges									
	Equipment C										
Description	Rate	Hours	Amount								
									***************************************		
	winer										
					· · · · · · · · · · · · · · · · · · ·		Total Mate	rial Charges			
Total I	Equipment Cl	harges									
	Outsi	de Vendoi	r Charges				Charge Su	mmary			
Vendor		1	PO Number	Job Date	Amount	Labor Charges					
						Equipment Charg	es		<del></del>		
						Material Charges					
						Vendor Charges					
		1	ı		i 1	1	1				

Total Vendor Charges

W	ork	$\overline{Or}$	der	_
	V A A M		WA WALL	

WO	Nur	nber	0000	000	008393

WO Code & Description: O90 INSTALL NEW SERVICE

			INFO	)RMATI(	ON ASSIGN	ED BY	OFFICE				
NAM	Œ: <u>ZAI</u>	<u>DA DIA</u>	Z				PHONE N	10.: _(7	(60)577-0133		
SERVICE	ID: <u>3-03</u>	30131	**************************************			ISSUE DATE: <u>10/21/2014</u>					
ACCOUNT N	NO: <u>017</u> 4	IJ	W				PROCESS DA	TE: <u>10</u>	0/21/2014		
ROUTE NO: 2 READ SEQ:00061					061		PROCESS TII	ME: <u>1</u>	1:00 AM		
			INE AVE				REQUESTED	BY:_ca	lvin		
METER NUMB									)		
Comments:				<b>,</b>							
install new	servio	ce									
			IN	FORMAT	TION FROM	ITHE	FIELD			V*************************************	
OLD METER RE	ADING:_	12100	.00000	OLD METE	R#:		REMOTE	METE	R#:		
NEW METER RE									, #;		
Comments:	1101110=		<b>.</b>	1271 2722							
METER PULLE	D AND I	OCKED	OFF.						1,44		
UTILITY NOTES	METE	 З РІЛ.І.	ED SPECIAL	LOCK	PREVIO	TIC RE	AD: 12100.000	00	DATE: 07/12	/2017	
									_ DA1L		
WORK DONE BY					DATE CO	MPLET	ED: 10/30/2014				
·	abor Cha Rate		Amount	Part #	Item		Material Charges	Oty.	Unit Price	Total	
Position	Rate		Amount	raitm				QLY.	Cint Fince	10141	
										<del> </del>	
				-	•	***************************************				<b>b</b>	
										<u></u>	
		<u></u>						·		·	
Total	Labor Ch	arges									
	pment Ch										
Description	Rate	Hours	Amount							<del></del>	
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	1-00										
		ļ								,	
		<u> </u>			**************************************		Tota	al Mater	ial Charges		
Total Equi	pment Ch	arges		<u> </u>							
	Outsic	le Vendo	or Charges				· · · · · · · · · · · · · · · · · · ·	arge Su	nmary		
Vendor	~~~		PO Number	Job Date	Amount	<b>—</b> —	bor Charges				
							uipment Charges				
	4515					Ma	aterial Charges				
						Ve	ndor Charges			<del></del>	
)											
			Total Vendor	Charges			Total	l		•	

## Work Order

WO	Number	000000008165

j v <del>s</del>			INF	ORMATIC	ON ASSIG	NED	BY OFFICE						
NAME: ZAIDA DIAZ							PHONE NO.: <u>(760)577-0133</u>						
SERVIC	E ID: <u>3-0</u> :	330131				ISSUE DATE: <u>08/13/2014</u>							
ACCOUNT	NO: <u>017</u>	<b>4</b> J					PROCESS I	DATE: <u>0</u>	8/13/2014				
ROUTE	NO: 2		RE	AD SEQ:00	061		PROCESS '	TIME: <u>0</u>	9:00 AM				
			INE AVE				REQUESTE	D BY:					
METER NUM	BER:						ASSIGNE	D TO:					
Comments:													
CHECK IF S	TILL LO	CKED O	FF										
			IN	FORMAT	TION FRO	MT	HE FIELD						
OLD METER R	EADING:	12100	.00000	OLD METE	R#:		REMOT	TE METE	R #:				
NEW METER RI	EADING:		]	NEW METE	R#:			SEAL	, #:				
Comments:													
STILL OFF	AND LOC	KED											
UTILITY NOTE	S. METE	R PULLI	ED SPECIAL	LOCK	PREV	/IOUS	READ:12100.0	0000	DATE: 07/12	/2017			
							LETED: 08/13/2014						
WORK DONE B	Labor Cha	roes			DAILC	OIVII .	Material Char			<del></del>			
Position	Rate		Amount	Part#	Ite	em	Material Char	Oty.	Unit Price	Total			
							the deliberation of the second						
Tota	l Labor Ch	arges											
Eq	uipment Cl	narges											
Description	Rate	Hours	Amount										
		<u> </u>											
	<u> </u>						T	otal Mater	ial Charges				
Total Equ	nipment Cl			*****				31 0					
	Outsi	de Vendo	r Charges	T 1 T 1		7		Charge Su	mmary	<del></del>			
Vendor		T	PO Number	Job Date	Amount	1	Labor Charges						
						1	Equipment Charges  Material Charges	<b>o</b>					
		-				-	***************************************						
				<u> </u>		1	Vendor Charges		· · · · · · · · · · · · · · · · · · ·				
		 [	Cotal Vendor	Charges		-	To	tal					

# Work Order

wo	Number	000000008665
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WO Code & Description: O03 RECONNECTION FEE--REG

			INFO	RMATIC	N ASSIGNI	ED :	BY OFFICE					
NA NA	ME: ZAI	DA DIAZ					PHONE	NO.: <u>(</u> 7	60)577-0133			
SERVICE ID: 3-0330131							ISSUE DATE: <u>02/03/2015</u>					
							PROCESS DA	ATE: <u>0</u> 2	2/03/2015			
			REA		61		PROCESS T	ME: <u>0</u> 2	2:00 PM			
			VE AVE				REQUESTED	BY: <u>E</u>	L			
METER NUM	(BER:						ASSIGNED	ТО: <u>Л</u>	<u> </u>			
Comments:												
Reconnect	meter.	Custome	r paid ac	count to	zero.							
			INI	FORMAT	ION FROM	T	IE FIELD					
OLD METER I	READING:	12100.0	00000(	OLD METE	R#:		REMOTI	E METE	R #:			
	READING:		N	EW METE	R#:			SEAL	, #:	<del></del>		
Comments:			7725	2 452200	-in meter 2	221	203_0					
meter char	ige out	out me	cer -//33	3-432300	-III Meter 2	4310	30.3-0					
			,									
	» (T/W)	D DITT Y 17	D ODECTAL	I OCK	~~~~~		12100 00	 በበበ	D. 100 07/12	/2017		
UTILITY NOT	ES: METE	R PULLE.	D SPECIAL.	LOCK			READ: 12100.00	000	_ DATE;	12011		
WORK DONE	BY <u>:</u>				DATE CO	MPL	ETED: 02/12/2015		•			
	Labor Cha		A	Part #	Item		Material Charge	Otv.	Unit Price	Total		
Position	Rate	Hours _	Amount	Part #	<u>Itelli</u>			Ųιγ.	Ont File	10141		
		- JAPHRITO										
							HOWA-			· · · · · · · · · · · · · · · · · · ·		
		1				~						
Tot	al Labor Cl	narges										
<u></u>	quipment C											
Description	Rate	Hours	Amount									
										•		
			<u></u>				То	tal Mate	rial Charges	1.19		
Total E	quipment Cl							hauaa Ou				
	Outsi	de Vendor		T.1. T4-	A		Labor Charges	harge Su	imnary	<del>.</del>		
Vendor			PO Number	Job Date	Amount		Equipment Charges					
							Material Charges		, , , , , , , , , , , , , , , , , , , ,			
							Vendor Charges					
							rondor Chargos					
<u> </u>			otal Vendor (	Charges			Tot	al		,		

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WO Number	· 0000000008904
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			INFO	RMATI(	ON ASSIGN	ŒD I	BY OFFICE			
NA	ME: <u>ZA</u> ]	<u>DA DIAZ</u>	1				PHONE	NO.: _(7	50)577-0133	
SERVIC	E ID: <u>3-0</u> 2	330131		<del></del>			ISSUE D.	ATE: <u>05</u>	/20/2015	
ACCOUNT	NO: <u>017</u>	4J					PROCESS D	ATE: <u>05</u>	/20/2015	
ROUTE	NO: 2		REA	AD SEQ: <u>000</u>	061		PROCESS T	IME: <u>01</u>	:00 PM	
ADDR	ESS: <u>519</u>	35 MAXII	VE AVE				REQUESTE	DBY: <u>E</u> L	LEN	
METER NUM	BER:						ASSIGNEI	TO: <u>F</u> L	.D	
Comments:										
MAKE SURE	STILL L	OCKED O	FF							
			INI	FORMAT	TION FROM	A TH	E FIELD			
OLD METER R	EADING:	12100.0	00000 (	OLD METE	R#:		REMOT	E METER	C#:	
NEW METER R	EADING:		N	EW METE	R#:			SEAL	#:	
Comments:			-	,,					,,,	
Still lock	ed off,	people	still th	ere. Sen	d intent t	o li	en and watch	for act	civity.	
UTILITY NOTE	Y <u>:</u>		D SPECIAL				READ: 12100.00 ETED: 05/28/2015		DATE: _07/12/	2017
	Labor Cha		A a	Part #	Item		Material Charg	es Oty.	Unit Price	m-4-1
. Jsition	Rate	Hours	Amount	Part #		<u>,1</u>		Qiy.	Unit Price	Total
						***************************************				
				-		-				
							· · · · · · · · · · · · · · · · · · ·		·····	***************************************
Tota	l Labor Ch	larges								
Description	uipment Cl Rate	Hours	Amount							
<u> </u>										
121		West desired to the second sec								
		<del></del>					<u></u>	4-176-4	-1 (1)	
Total Eq	uipment Ch	arges					10	iai iviateri	al Charges	
		de Vendor	Charges			Γ	Č	harge Sun	ımary	
Vendor	Outsi		O Number	Job Date	Amount	Ţ	Labor Charges			
1 0,1001						-	Equipment Charges	[		
	*					f-	Material Charges			
							Vendor Charges	<u> </u>		
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WO Number 000000008932

			INFO	RMATIO	ON ASSIGNI	ED	BY OFFICE			
) N.	AME: ZA	IDA DIAZ			***************************************		PHONE	NO.: _(	760)577-0133	
SERVI	CE ID: <u>3-0</u> :	330131		<u>_</u>			ISSUE D	ATE: <u>0</u>	5/28/2015	<del></del>
ACCOUN	T NO: <u>017</u>	<u>4J</u>	***************************************				PROCESS D	ATE: <u>0</u>	5/28/2015	
ROUT	E NO: _2_		RE	AD SEQ: <u>00</u> 6	061		PROCESS T	'IME: <u>0</u>	3:00 PM	
			VE AVE				REQUESTE	D BY: <u> </u> E	Illen	
METER NUI	MBER:						ASSIGNEI	) ТО: <u> _</u> Е	LD	
Comments:										
Check for	activit	y in th	is meter	or the o	one in the s	sam	e box.			
			IN	FORMAT	TION FROM	TF	IE FIELD			
OLD METER	READING:	12100.0	00000 (	OLD METE	R #:		REMOT	E METE	R#:	·
									_ #:	
Comments:										
Hocked up	illegal	y into	neignbor	meter. I	GOCKING OIL	and	d caping. Char	rde ro	. DOO'S AND	11611
UTILITY NO:	res. METE	R PULLE	D SPECIAL	LOCK	PREVIO	OUS	READ: 12100.0	0000	DATE: 07/12	/2017
							ETED: 06/01/2015			
WORK DONE				<u> </u>	DATE COI	VII. I.			······	
Position	Labor Characte		Amount	Part#	Item		Material Charg	ges Otv.	Unit Price	Total
1 OSICION		T								
То	tal Labor Cl	arges								
	Equipment C									
Description	Rate	Hours	Amount							
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		ATT. (\$1.00 )								
							Te	otal Mate	rial Charges	<del></del>
Total E	quipment C	harges							-	· · · · · · · · · · · · · · · · · · ·
	Outs	de Vendoi						Charge Su	ımmary	
Vendor			PO Number	Job Date	Amount		Labor Charges			
					1		Equipment Charges	3		
					<u> </u>		Material Charges			
							Vendor Charges			77-77-7-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1
1								-		
J		T	otal Vandor (	Charges	1		To	tal I		•

# Work Order

***			INF	ORMATI	ON ASSIG	NED	BY OFFICE			
N/	ME: ZA	IDA DIA	Z				PHONE	E NO.: <u>(7</u>	(60)577-0133	
SERVI	CE ID: <u>3-0</u> :	330131							5/01/2015	•
ACCOUNT	ACCOUNT NO: 0174J							DATE: _06	5/01/2015	
			RI		061				9:30 AM	
			INE AVE	•					ılvin	
METER NUM	1BER:								)	
Comments:									1000000	
Ileal acti	lvity on	shut	off pull	meter and	d cap mair	1, li	ien property a	nd add	bill	
			IN	FORMA'	TION FRO	MT	HE FIELD			
OLD METER R	EADING:	12100	.00000	OLD METE	ER #:		REMOT	TE METEI	R#:	
NEW METER R							- Administration of the second		#:	
Comments:  METER PULL										
UTILITY NOT		R PULLI	ED SPECIAL	LOCK			READ: 12100.0		DATE: <u>07/12</u>	/2017
WORK DONE F		······			DATE C	OMP)	LETED: 07/06/2015			
Position	Labor Cha Rate		Amount	Part#	Tto	em	Material Charg		TT. is Th. i	m , 1
FOSITION	Taro	Tiouis	Amount	i air m	100	411		Qty.	Unit Price	Total
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	+									
Tota	al Labor Ch	arges			~					······································
Eq	uipment Ch	narges								
Description	Rate	Hours	Amount							
	<u> </u>									**
		-								
		L					To	otal Materi	al Charges	****
Total Eq	uipment Ch									·····
***	Outsio	le Vendo	r Charges PO Number	T-1, T)-4-	A	]	***************************************	harge Sun	nmary	78-7A
Vendor		I	PO Number	Job Date	Amount	-	Labor Charges Equipment Charges			
						1	Material Charges	•		·····
		-	Į.			1	Vendor Charges			
1						1	v shdor Charges	-		
		 T	otal Vendor	Charges			Tot	tal		,

# Work Order

WO	Number	0000000089	56

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-74			INF	ORMATI	ON ASSIG	NED	BY OFFICE		101111111111111111111111111111111111111			
NA	ME: ZA	IDA DIAZ	Z		PHONE N	NO.: _ <i>(</i> 7	760)577-0133	-				
SERVIO	Œ ID: <u>3-0</u>	330131	P-1				ISSUE DA	,				
ACCOUNT	NO: <u>017</u>	74J				PROCESS DATE: <u>06/11/2015</u>						
ROUTI	E NO: 2		RE	AD SEQ: <u>00</u>	061							
ADDR	ESS: <u>519</u>	935 MAXI	NE AVE				REQUESTED	BY: <u>el</u>	len			
METER NUM	BER:			<del></del>			ASSIGNED '	TO: <u>F</u>	LD			
Comments:				···					····			
CHECK IF I	OCCKED	GET REA	AD.									
	***		IN	FORMA'	TION FRO	MT	HE FIELD		A SA A S			
OLD METER R	EADING:	12100.	00000	OLD METE	BR #:		REMOTE	METE	R #:			
NEW METER R										#:		
Comments: STILL LOCK	ED OFF	v-1										
STILL LOCK	ED OFF											
				~ ~ ~ ~ ~ ~								
UTILITY NOTI	<u> SS: METE</u>	R PULLE	D SPECIAL	LOCK	PREV	IOUS	READ: 12100.000	00	DATE: <u>07/12/</u>	2017		
WORK DONE B	Y:				DATE CO	OMPI	ETED: 06/11/2015		_			
	Labor Cha					Material Charges						
Position	Rate	Hours	Amount	Part #	Iter	m		Qty.	Unit Price	Total		
					***************************************							
					·			7 W.L.				
		***************************************			COCCATION WITH					, <u>A</u>		
Tota	l Labor Ch	arges			V479004		***					
	uipment Cl				TU-16-44-48-48-48-48-48-48-48-48-48-48-48-48-							
Description	Rate	Hours	Amount		<del></del>							
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										77		
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					W WWW.		Total	I Materi	al Charges	····		
Total Equ	ipment Ch	arges		<del></del>		No.		****				
	Outsio	de Vendor				]		irge Sun	nmary			
Vendor		<u>F</u>	O Number	Job Date	Amount	1 1	Labor Charges					
						7 t	Equipment Charges		·			
				<del></del>		-	Material Charges					
	•	-				1	Vendor Charges					
			ntal Vendor (	haraes		1	Total		·	,		

# Work Order

			INF	ORMATI	ON ASSIG	NE	D BY OFFICE						
N/	ME: <u>ZA</u>	IDA DIA	Z				PHONE NO.: <u>(760)577-0133</u>						
SERVI	CE ID: <u>3-0</u>	<u>330131</u>					ISSUE DATE: <u>07/29/2014</u>						
ACCOUN	ΓΝΟ: <u>017</u>	′4 <u>J</u>					PROCESS DATE: <u>07/29/2014</u>						
ROUT	E NO: _2_		RI	EAD SEQ: <u>00</u>	0061		PROCESS TIME: 01:00 PM						
ADDF	ESS: <u>519</u>	35 MAX	NE AVE										
METER NUM	ßER:												
Comments:										**************************************			
Check if m	neter is	on or	foo. If	on turn	off.								
			IN	IFORMA'	TION FRO	M	THE FIELD						
OLD METER F	EADING:	12100.	00000	OLD METH	ER#:		REMO	ГЕ МЕТЕ	R#:				
									. #:				
Meter off	house le	ooks va	cant. Se	nd intent	t lettter.								
UTILITY NOTI		R PULLE	D SPECIAL	LOCK			S READ: 12100.0 PLETED: 07/29/2014		_ DATE:07/12/	<u>/2017</u>			
	Labor Cha	rges					Material Char		-				
Position		Hours	Amount	Part#	Ite	m	iviaterial Char	ges Oty.	Unit Price	Total			
	ļ				W-1-1-								
- Anna Adamson			ļ										
					<del></del>								
Tota	ıl Labor Ch	arges											
	uipment Cl									111 2011			
Description	Rate	Hours	Amount		·								
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	<u>.</u>		<del> </del>										
					, , , , , , , , , , , , , , , , , , ,								
							To	otal Mater	ial Charges				
Total Eq	ripment Ch	arges		<u> </u>	·								
	Outsic	le Vendor				]		Charge Sur	nmary				
Vendor			O Number	Job Date	Amount		Labor Charges						
				***************************************	-		Equipment Charges	<u> </u>					
						-	Material Charges						
						-	Vendor Charges						
		<u> </u> To	otal Vendor (	Charges			To	tal	William				

## Work Order

			INFO	ORMATI	ON ASSIG	NED I	BY OFFICE					
NA	ME: <u>ZA</u>	IDA DIAZ	7			PHONE NO.: <u>(760)577-0133</u>						
SERVIC	E ID: <u>3-0</u>	330131				ISSUE DATE: <u>07/09/2014</u>						
ACCOUNT	'NO: <u>017</u>	74J							7/09/2014			
ROUTE	NO: <u>2</u>		RE	AD SEQ: <u>00</u>	061				9:00 AM			
ADDR	ESS: <u>519</u>	935 MAXI	NE AVE		***************************************				ELLEN			
METER NUM									LD			
Comments:										***************************************		
MAKE SUER	STILL L	OCKED A	AND OFF.							**************************************		
					TION FRO				4,44			
OLD METER R	EADING;	12100.	00000	OLD METE	ER#:		REMC	TE METE	R#:			
NEW METER R												
Comments:								52A KI				
			***						· · · · · · · · · · · · · · · · · · ·			
UTILITY NOTE	S: METE	R PULLE	D SPECIAL	LOCK	PREV	IOUS R	EAD: 12100.	00000	_DATE: _07/12	/2017		
WORK DONE B	Y:				DATE C	A.IAMO	TED: 07/10/201	4				
	Labor Cha	irges	7				Material Cha			· · · · · · · · · · · · · · · · · · ·		
rosition	Rate		Amount	Part #	Ite	tem Oty			Unit Price	Total		
		<del> </del>			***********							
British Address Co.												
										7.77.		
		<u> </u>										
Total	Labor Ch	arges										
Equ	ipment Ch											
Description	Rate	<u>Hours</u>	Amount									
	<del></del>					-				***		
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		L		,			T	otal Mater	ial Charges			
Total Equ	ipment Ch	arges		L	· · · · · ·				, <u>, , , , , , , , , , , , , , , , , , </u>			
	Charges			] [	Charge Summary							
Vendor PO Number			O Number	Job Date	Amount	3 1	abor Charges			——————————————————————————————————————		
						1 <del>-</del>	quipment Charge	s				
						1 —	laterial Charges					
						V	endor Charges					
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# Work Order

WO Number 0	00000007918	hr		WO Code & Description: 01 RE-READ METER									
•.			IN	FORMAT	ION ASSI		ED BY OFFICE		No.				
N	AME: ZAID	)A DIAZ					PHONE NO.: <u>(760)577-0133</u>						
	CE ID: <u>3-033</u>					ISSUE DATE:06/19/2014							
	IT NO: <u>0174</u> J									<del></del>			
ROUT	E NO: _2			READ SEQ <u>:0</u>	00061	PROCESS DATE: <u>06/19/2014</u> PROCESS TIME: <u>04:30 PM</u>							
	RESS: <u>51935</u>												
METER NUM	MBER:												
Comments:	10000-1						an an har had also had also	10					
Reread me	ter. Readi	ing hiq	gh.					****					
<u>.</u>			I	NFORMA	TION FRO	<u>)M</u> '	THE FIELD						
OLD METER I	READING:	12100.0					REM(						
VIETN METER E	TO A TOTALCE.		<u> </u>		ER#		KEM(						
new metek r Comments:	CADING						And a second	SEAT	Ĺ#:				
READ CORRE	- ተርጥ							<u> </u>					
A AMAIL AMAN PICOUS			- PODECTA	TIOOK						***************************************			
UTILITY NOT		COLLED	SPECIA	L LOCK	PREV	/IOU	JS READ: 12100	.00000	_ DATE: <u>_07/12/</u>	2017			
WORK DONE E					DATE (	OMI	PLETED: 06/19/20	14					
osition	Labor Charge						Material Cha	rges					
rosition	Rate I	Hours	Amount	Part#	Ite	em	Oty.		Unit Price Total				
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			- Year	1				_	<u> </u>				
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Tota	l Labor Charg	100		<del>    </del>		··	····						
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	ļ												
Total Equ	ipment Charge	es					<u> </u>	otal Materi	al Charges	· · · · · · · · · · · · · · · · · · ·			
	Outside V			W		7		Character					
endor	Outside v	narges Number	Job Date	Amount	-	Labor Charges	Charge Sun	ımary	<del></del>				
				<u> </u>	7 Milount		Equipment Charge						
*******	1000				<u> </u>		Material Charges	8					
\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \							Vendor Charges		· · · · · · · · · · · · · · · · · · ·	***			
J.		Tota	l Vendor	Charges		ĺ	To	otal					
					L	i		tat					

# Work Order

WO Number (	000000007	650				WO Code & Descrip	otion: O32	TURN ON WAT	ŦD			
jjerki,			IN	FORMA	CION ASSI	GNED BY OFFIC		ZOZGY OTY WAX	LK			
1	IAME: Z	AIDA DI	AZ									
					····	PHONE NO.: (760)577-0133						
						ISSUE DATE: <u>02/25/2014</u> PROCESS DATE: <u>02/25/2014</u>						
					00061							
ADD	RESS: _5	1935 MA	XINE AVE				ESS TIME: _		<del></del>			
METER NU	MBER:				<del></del>	10 yazı	321ED BA:	····				
Comments:						M2210	THED TO: _		<del></del>			
Turn wate	r on cu	stomer	paid in	full. sh	ut off							
		<del>*************************************</del>	1	NFORM	ATION FRO	OM THE FIELD						
OLD METER	READING	: 1210	0.0000	OLD MET	ΓER #;	RE	MOTE MET	₽D #.				
NEW METER	READING			NEW MET	ER #·							
Comments:							SEA	L#:				
SERVICE R	ESTORED.	. READ	444500.	CUSTOME	R PAID IN	FULL.						
UTILITY NOT WORK DONE I			ED SPECIA	L LOCK		VIOUS READ: 1210 COMPLETED: 02/25/2	2014	DATE;07/12;	/2017			
Position	Rate	Hours	Amount	Part #	T4-	Material C						
				1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1.0	5111	Oty.	Unit Price	<u>Total</u>			
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Tota	ıl Labor Cl	narges										
Eq	uipment C	harges			<del></del>	#### #### ############################						
Description	Rate	Hours	Amount		110	<u> </u>		-	<u> </u>			
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A					·		Total No.	3.01	<del></del>			
Total Equ	iipment Ch	arges			****	·	Total Mater	al Charges				
	Outsic	le Vendor		**			Charge Sun	nmary	<del></del>			
endor			PO Number	Job Date	Amount	Labor Charges						
					ļ	Equipment Char						
	····				<u> </u>	Material Charges	3					
						Vendor Charges						
- A			ļ		i .		1		***************************************			

Total

Total Vendor Charges